

100

Fig. 1

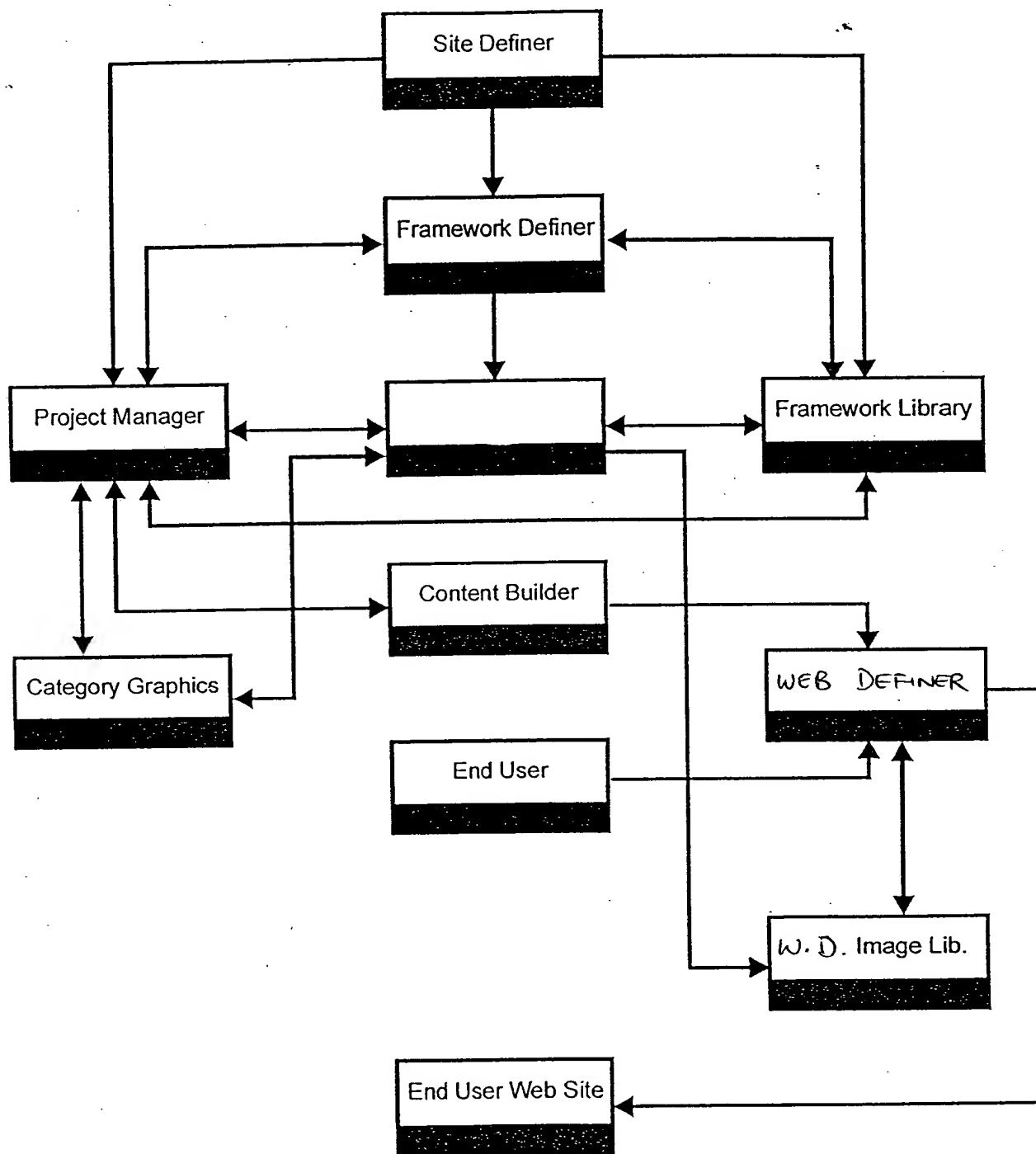
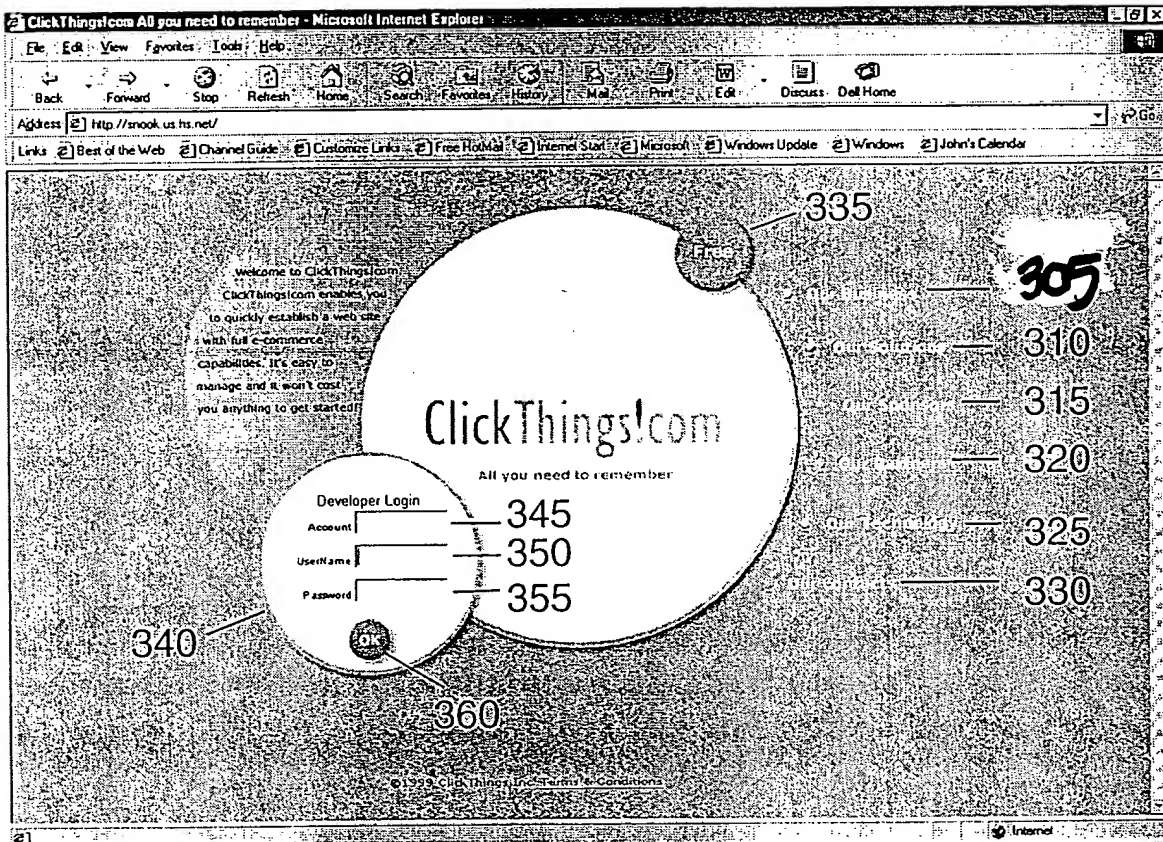
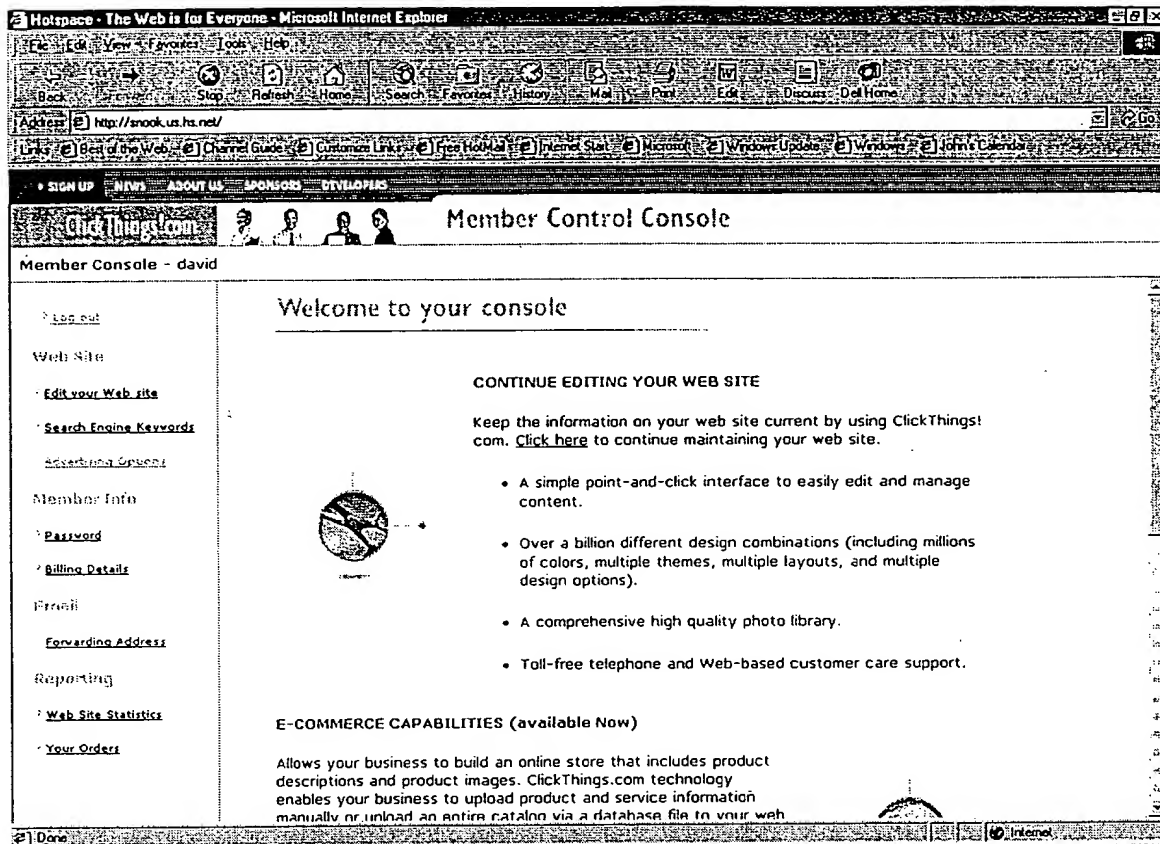
[illegible]

FIG. 2



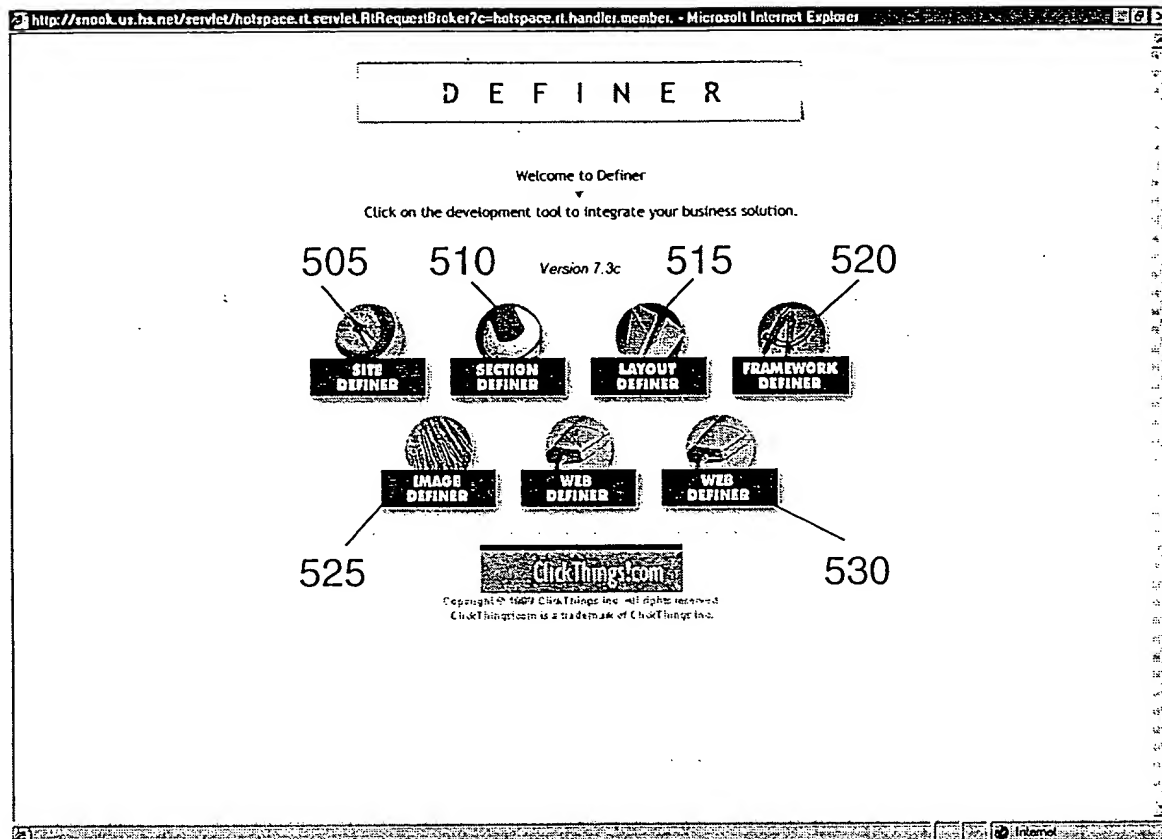
300

FIGURE 3



400

FIGURE 4



500

FIGURE 5

http://snook.us.hs.net/servic/MainServiceCore?vs=Sites&siteType=Content - Microsoft Internet Explorer

**SITE ~ DEFINER**

[Go Back](#)

625 630 Copy a site 635 620

From Site Name To New Site Name Industry Type General Copy 640

Create a site

Select Your Industry Type General Site Name (SIS) Create

Display Sites

Display Sites from All Display 605

610 615

Done Internet

600

FIGURE 6

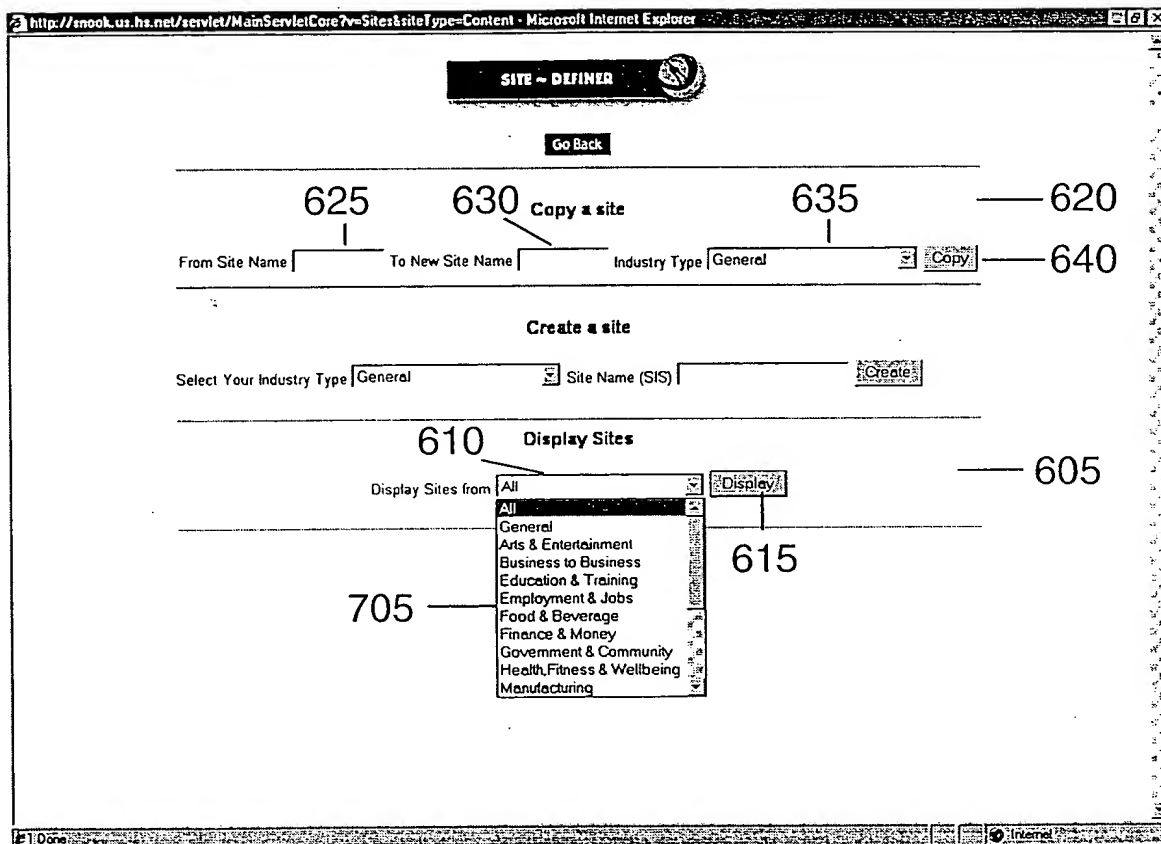


FIGURE 7

http://smook.us.hz.net/service/MainService?v=Site&siteType=Content&is=Arts+and+Entertainment - Microsoft Internet Explorer

### SITE - DEFINER

[Go Back](#)

---

625

From Site Name

630

To New Site Name

635

Copy a site

620

640

Industry Type  [Copy](#)

---

Create a site

Select Your Industry Type  Site Name (SIS)  [Create](#)

---

810

610

Display Sites

615

605

Display Sites from  [Display](#)

Arts Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Amusement Park Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Artists Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Galleries Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Independent Movie Houses Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Independent Radio & TV Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Independent Theatres Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
Interactive Sites Arts and Entertainment	<a href="#">Edit</a>	edt 800 x 600 edt 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>

805

[Done](#) [Internet](#)

FIGURE 8



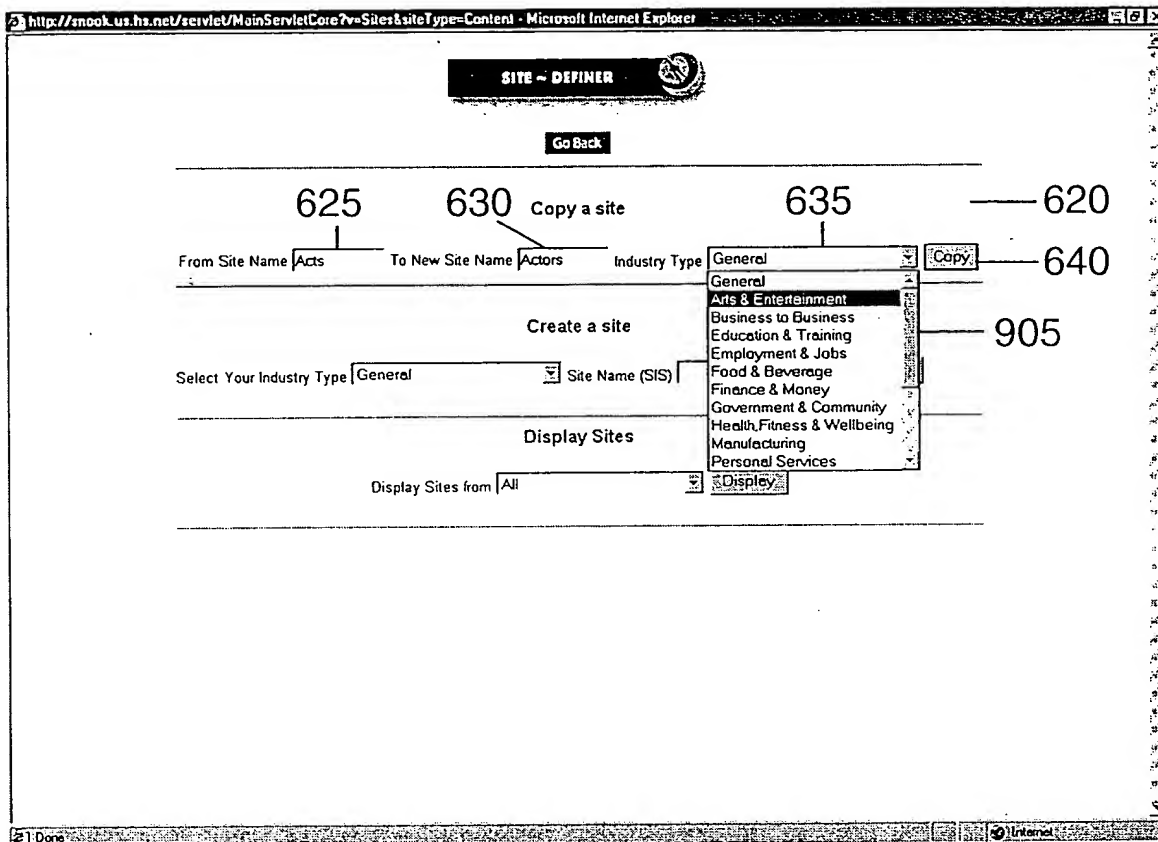


FIGURE 9

http://moak.us.hs.net/Servlet/MainServletCore?V=Site&siteType=Content&is=Arts+and+Entertainment - Microsoft Internet Explorer

**SITE - DEFINER**

[Go Back](#)

**Copy a site**

From Site Name  To New Site Name  Industry Type  [Copy](#)

**Create a site**

Select Your Industry Type  Site Name (SIS)  [Create](#)

**Display Sites**

Display Sites from  [Display](#) 615

1010	Actors Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
1005	Act Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Amusement Park Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Artists Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Galleries Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Independent Movie Houses Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Independent Radio & TV Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>
	Independent Theatres Arts and Entertainment	<a href="#">Edit</a>	edit 800 x 600 edit 1010 x 680	<a href="#">Delete</a>	<a href="#">Export</a>	<a href="#">Test</a>

Done Internet

FIGURE 10

http://enook.us.hs.net/Servlet/MainServletCore?v=Sites&siteType=Content - Microsoft Internet Explorer

**SITE - DEFINER**

[Go Back](#)

---

**Copy a site**

From Site Name  To New Site Name  Industry Type  [Copy](#)

---

650 **Create a site** 655 — 645

Select Your Industry Type  Site Name (SIS)  [Create](#) — 660

---

**Display Sites**

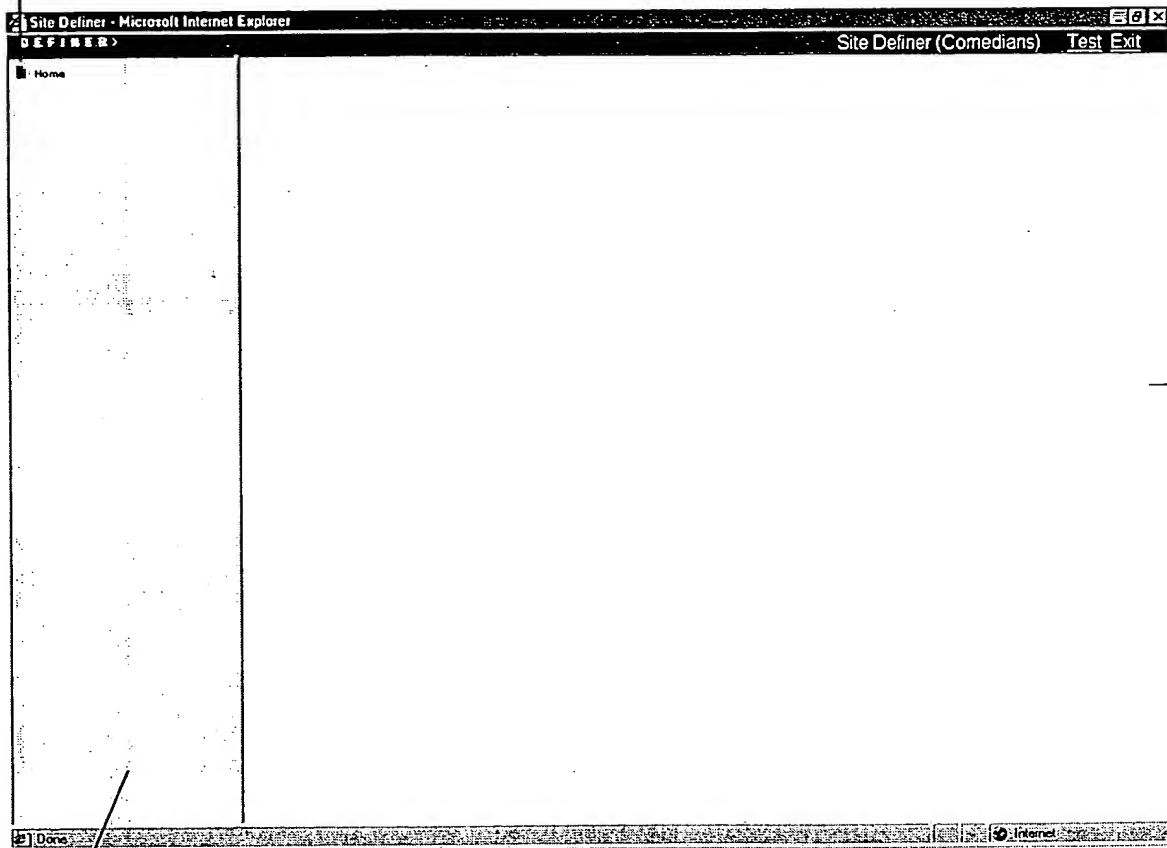
Display Sites from  [Display](#)

---

Done Internet

FIGURE 11

1215



— 1210

1205

1200

FIGURE 12

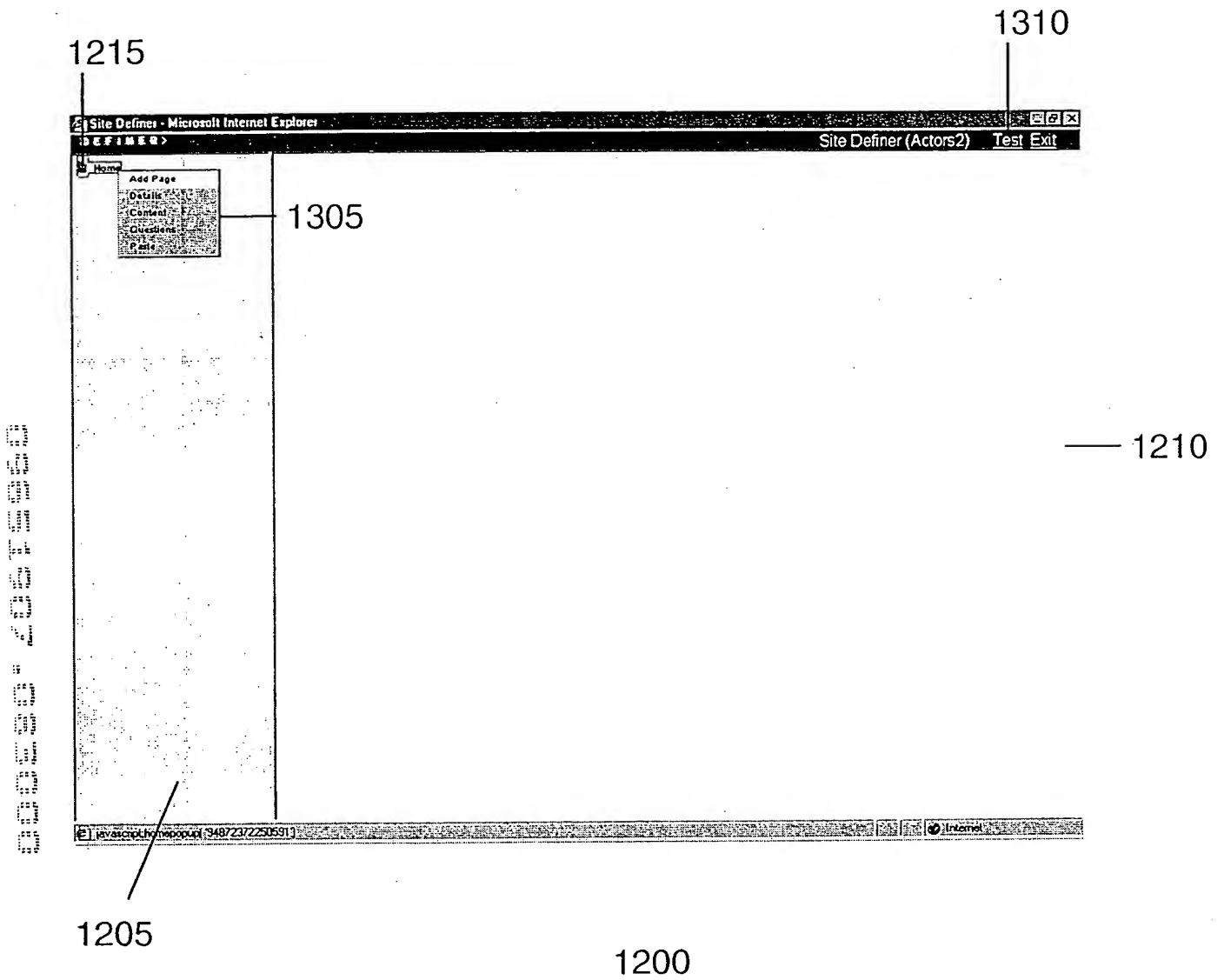
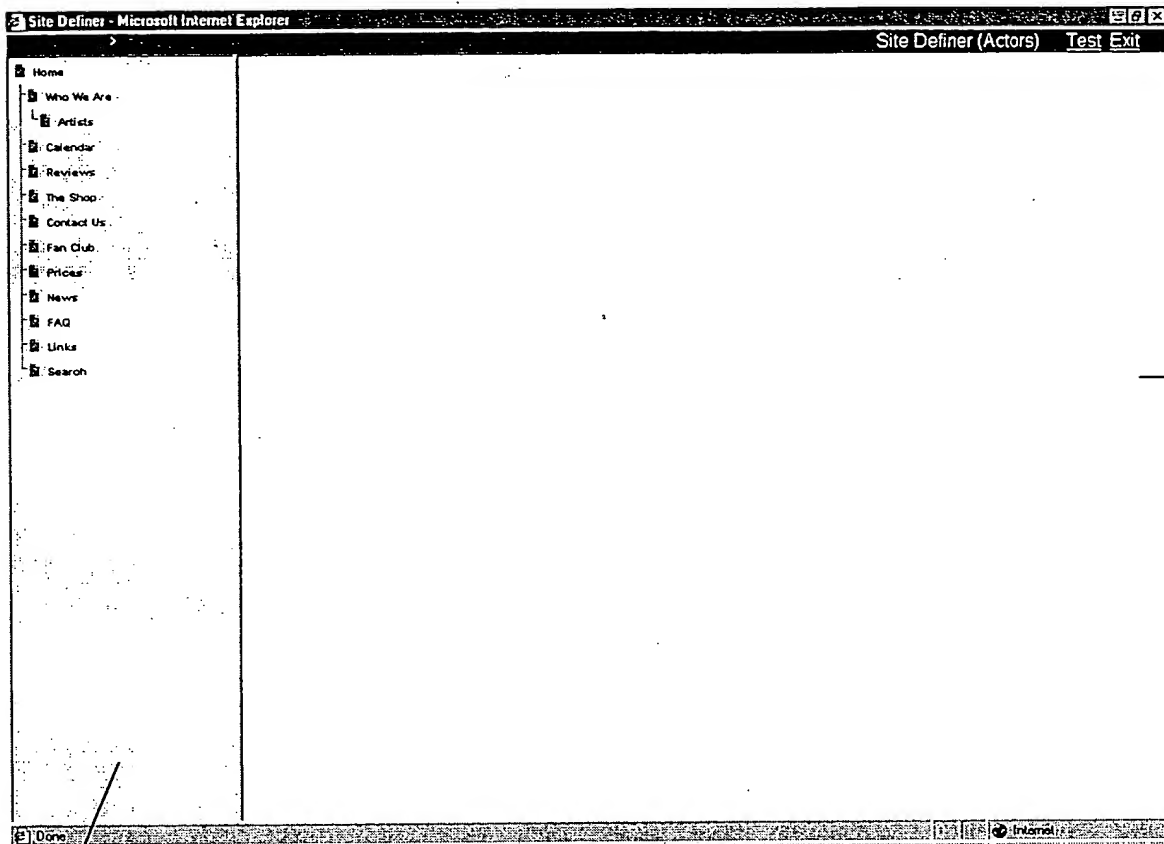


FIGURE 13



— 1410

1405

1400

FIGURE 14

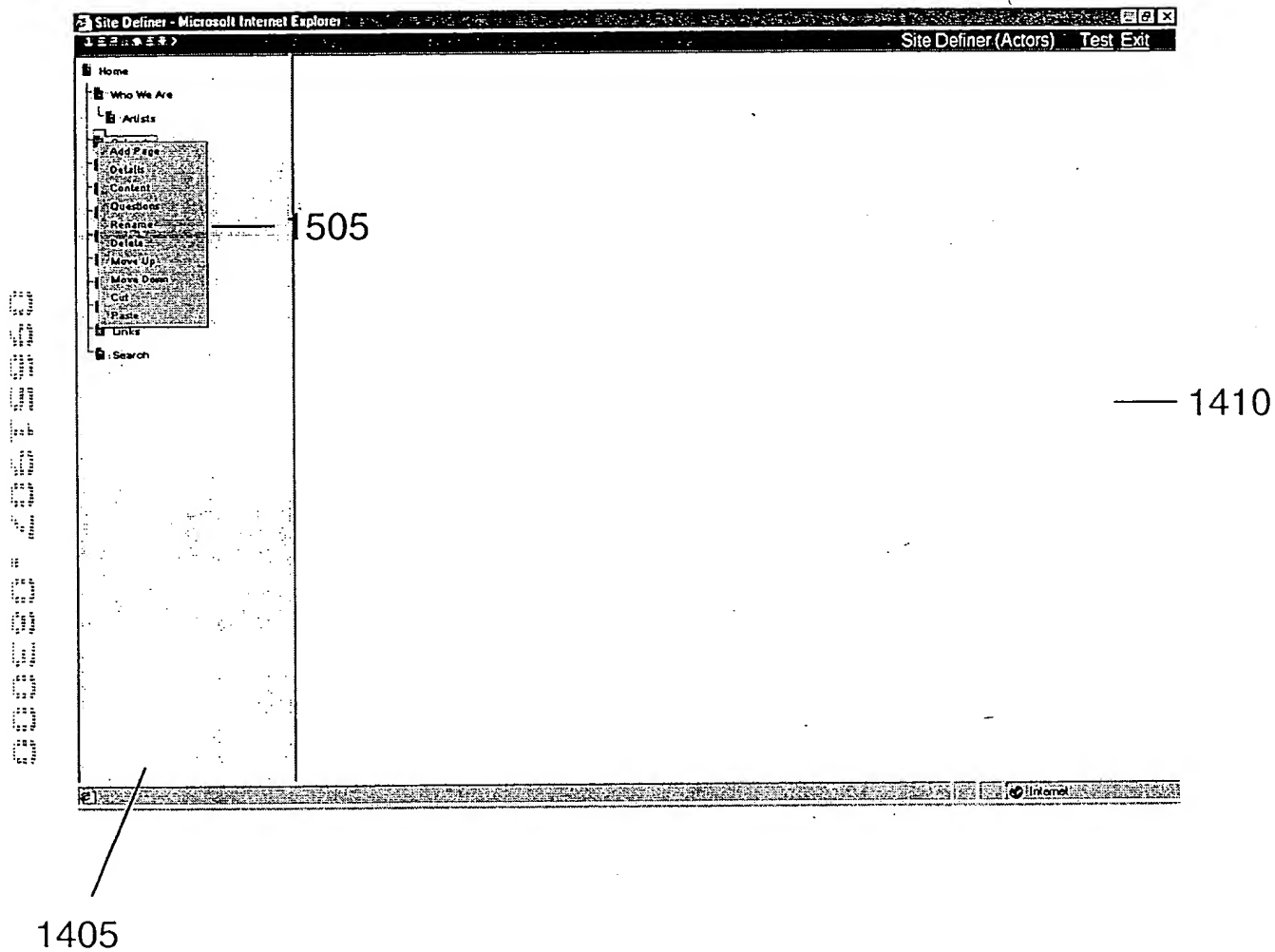


FIGURE 15

1615

http://www.clickthings.com/servlet/MainServletCore?v=EditPag...

**Add Page** OK Cancel

Page Name: 1605

Based on Page: Layouts 1\_Column\_Picture\_Left 1610

1600

**FIGURE 16**



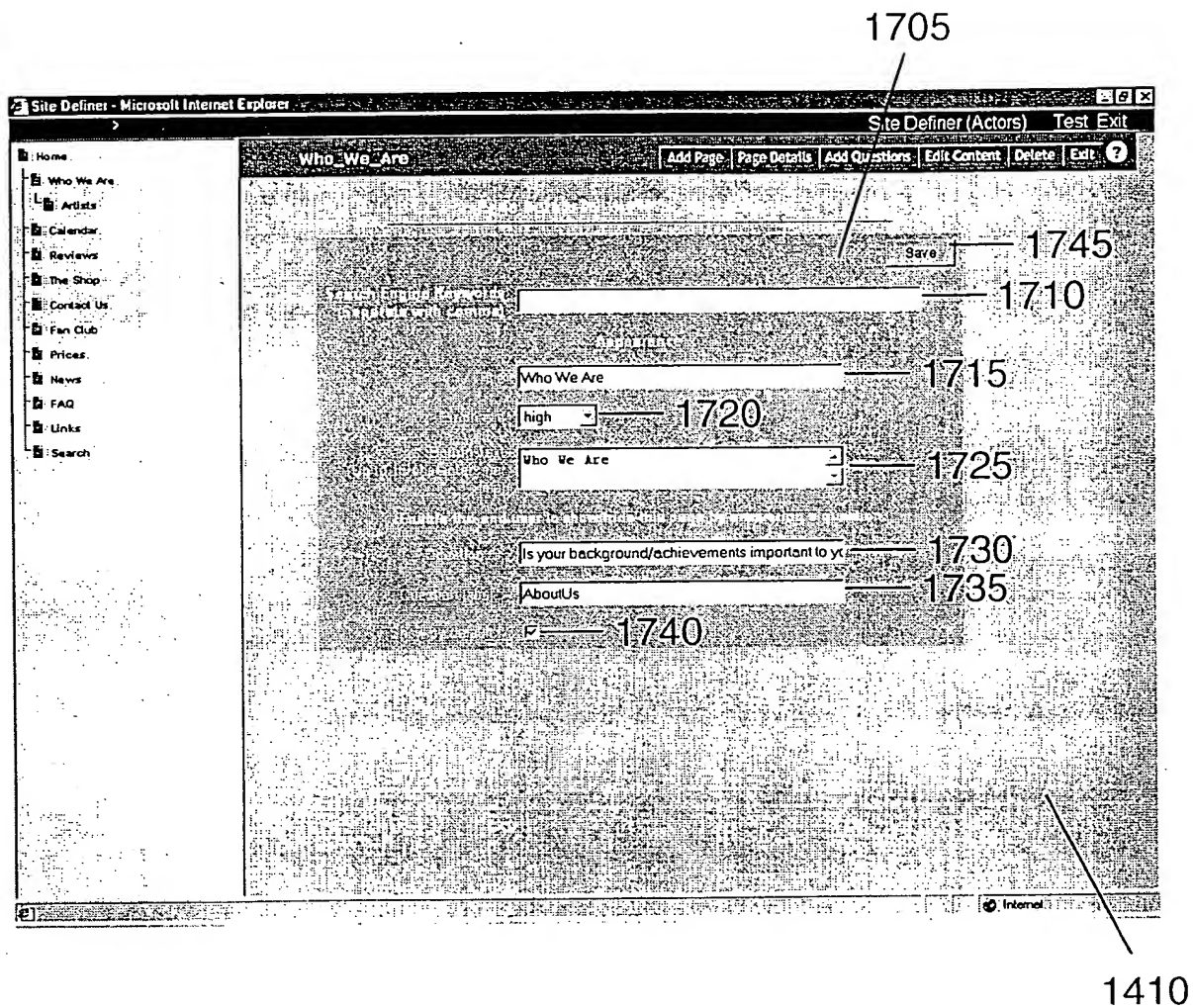
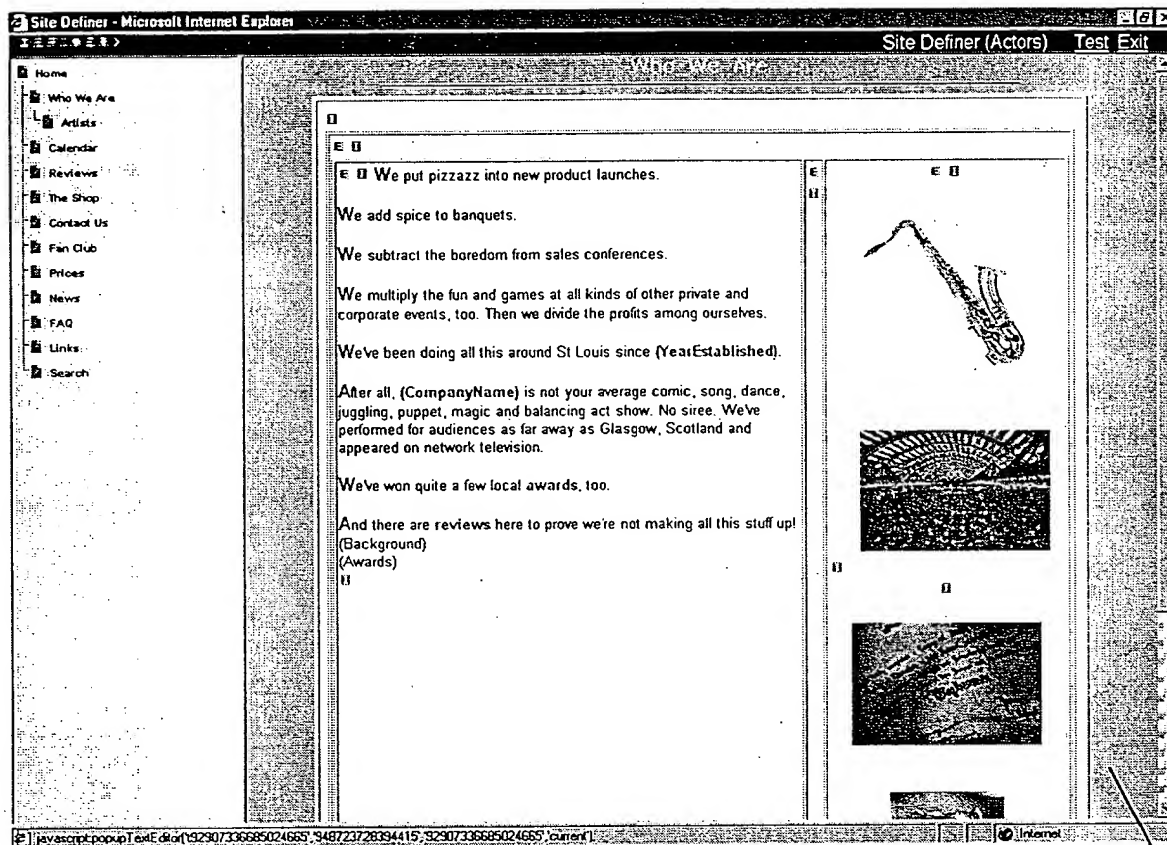
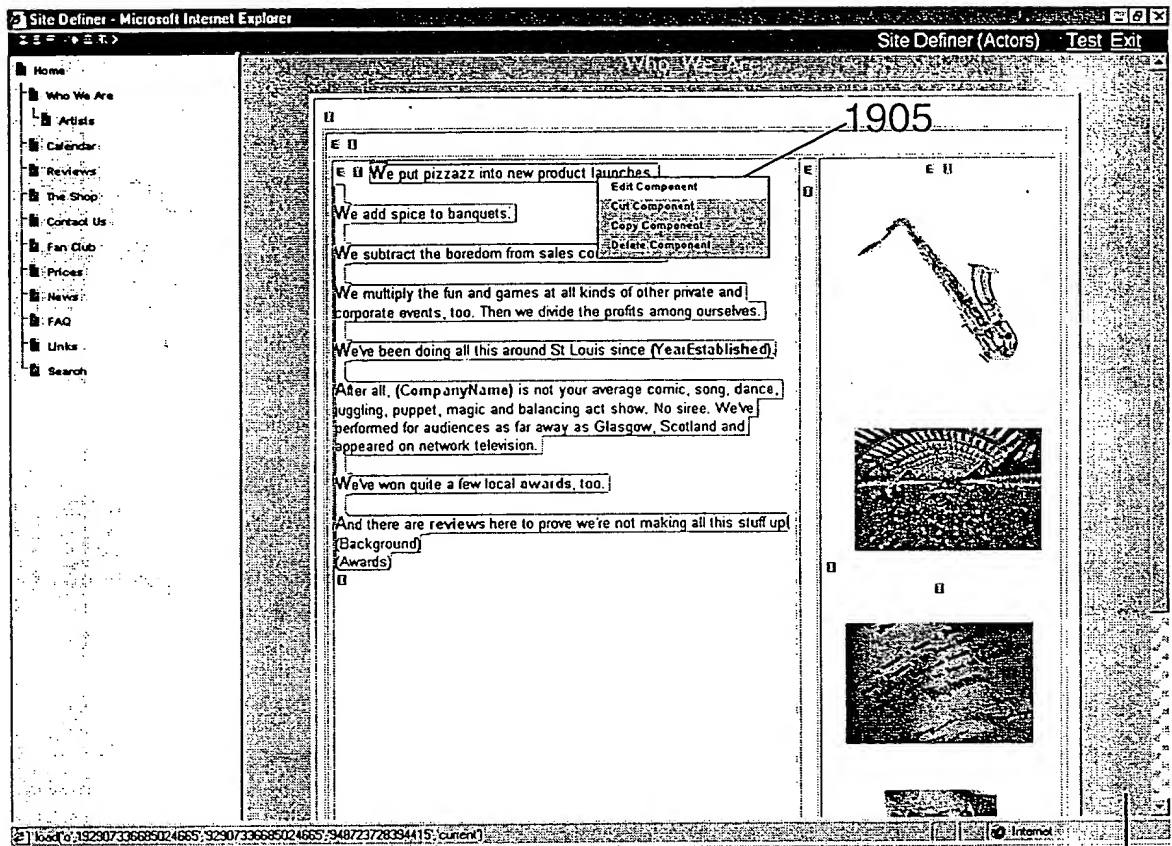


FIGURE 17



1410

FIGURE 18



1410

FIGURE 19

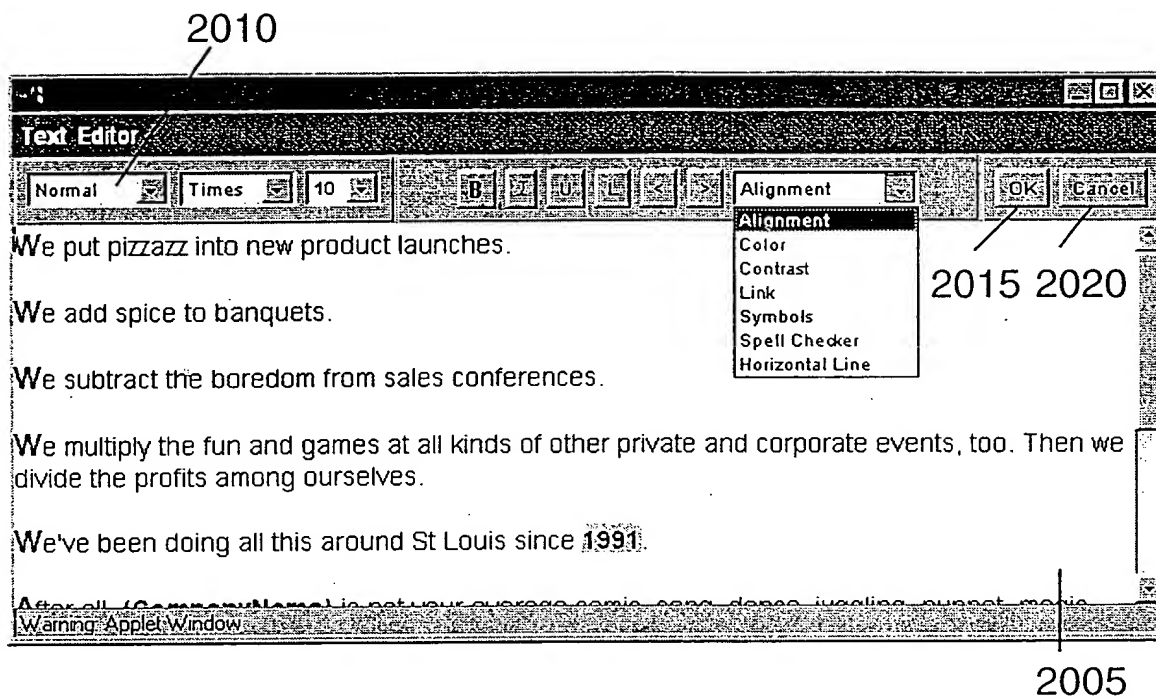


FIGURE 20



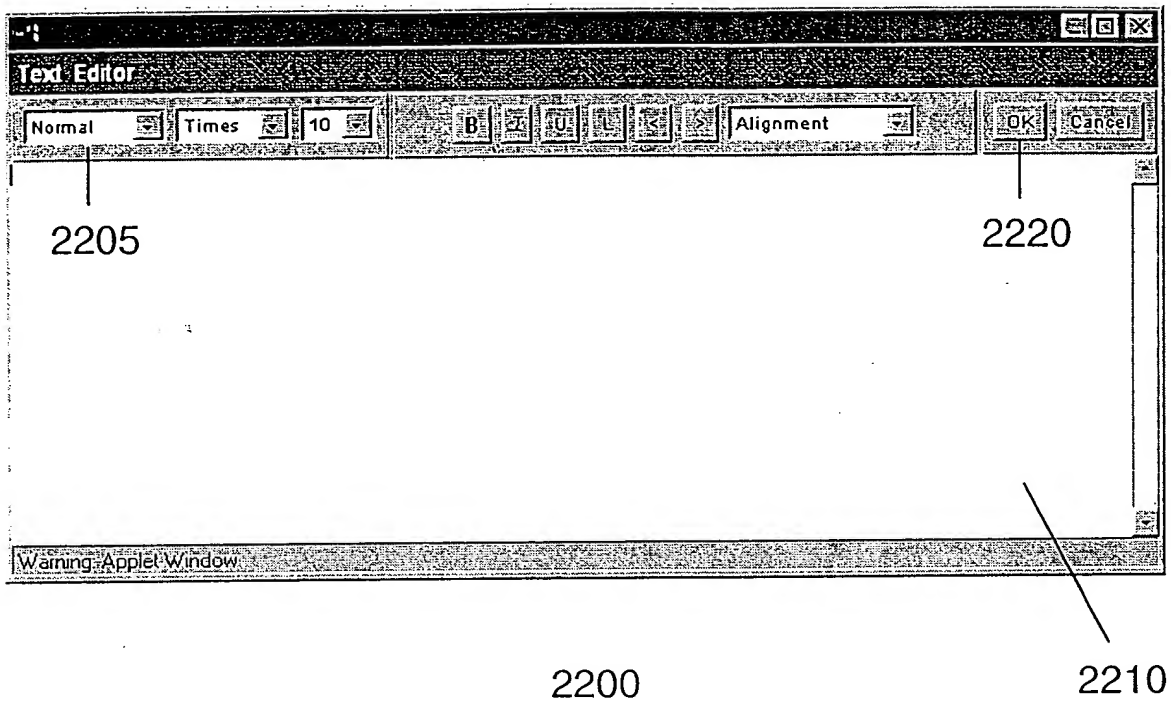
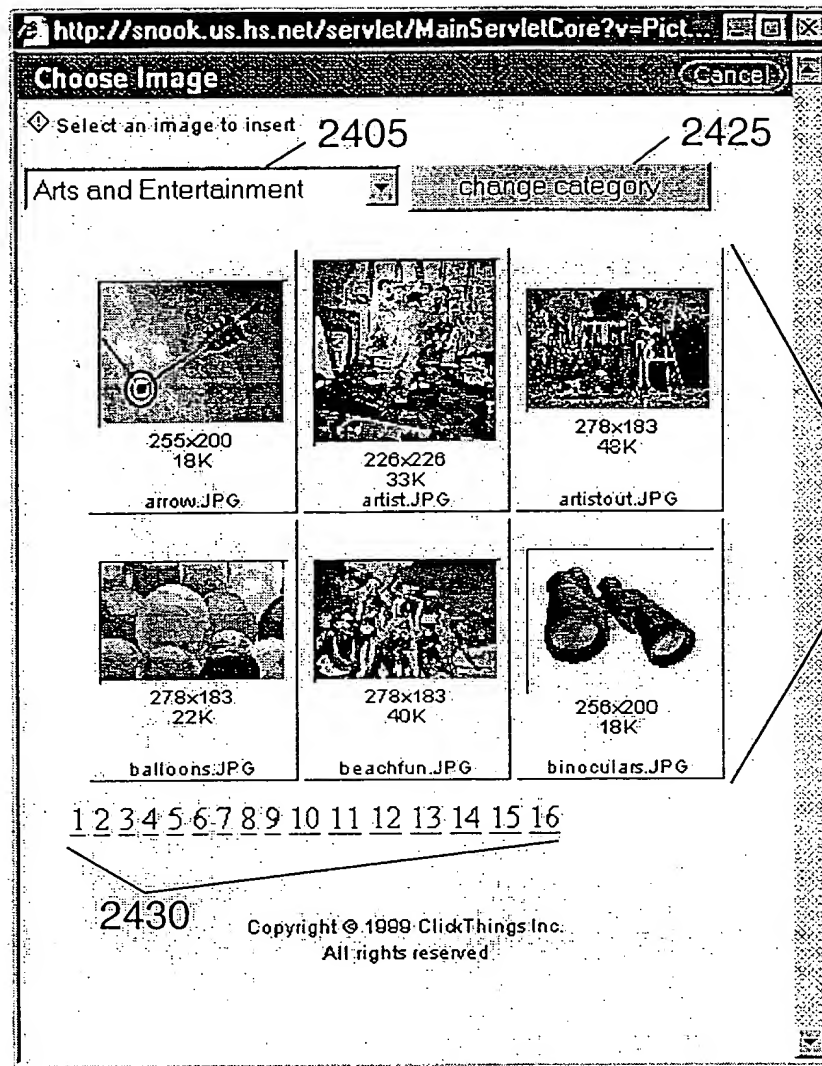


FIGURE 22





2400

FIGURE 24



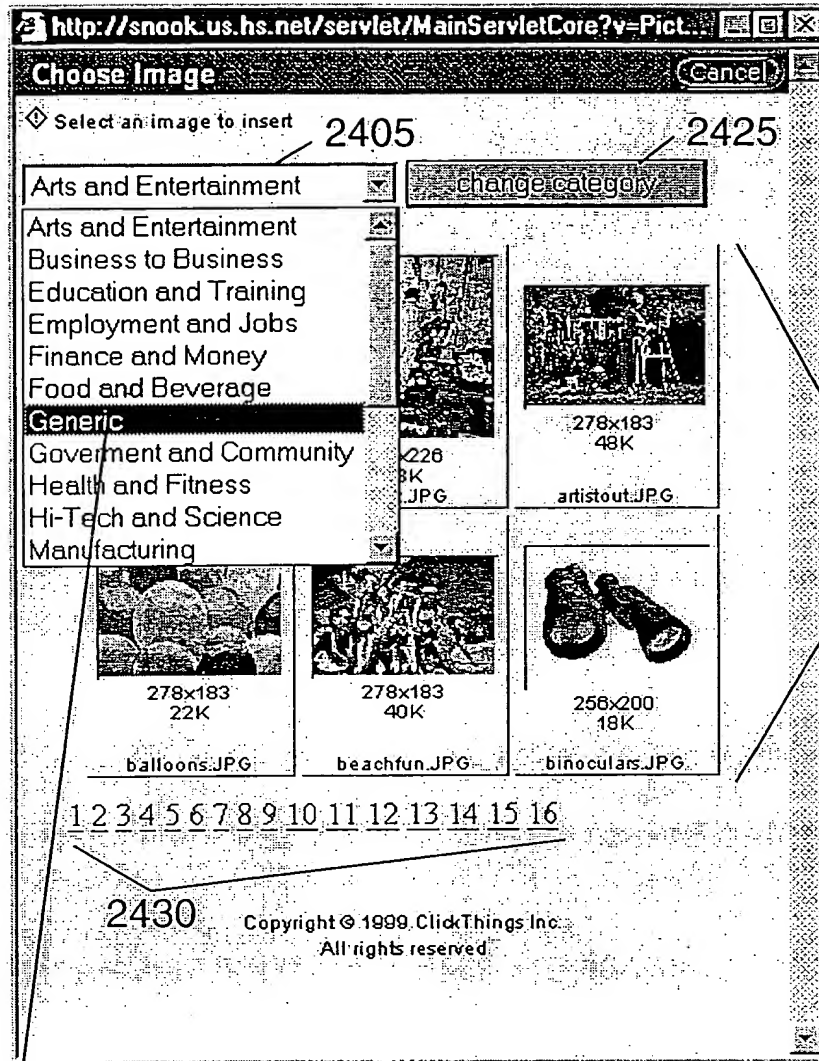
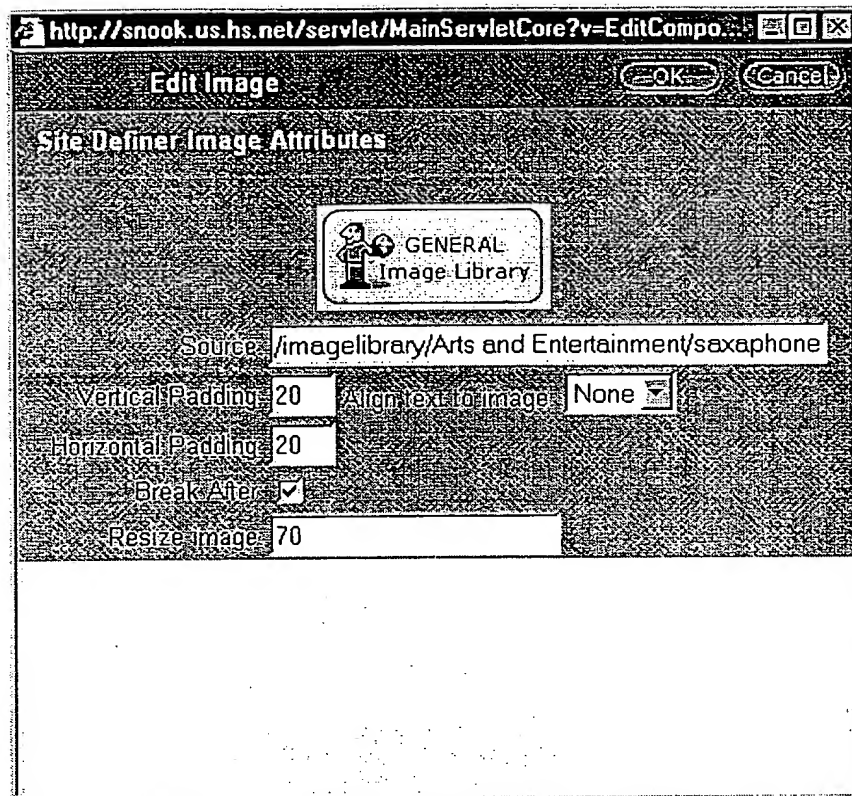


FIGURE 25



2600

FIGURE 26

http://snook.us.hs.net/servlet/MainServletCore?v=EditComponent&vc=EditPage&t=...

**Insert Table**

**Size**

Number of Rows  2705

Number of Columns  2710

**Layout**

Alignment  2715

Cell Spacing  2720

Background Color  2725

Border On ☐ 2730

Cell Padding  2735

**Width**

2740

Percentage ☐ (Pixels if not checked) 2745

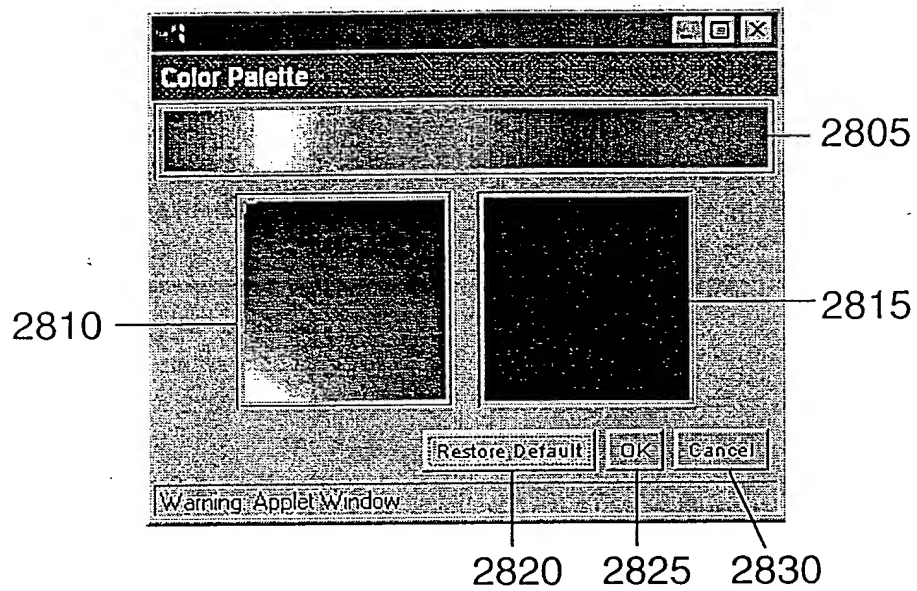
**Height**

2750

Percentage ☐ (Pixels if not checked) 2755

2700

FIGURE 27



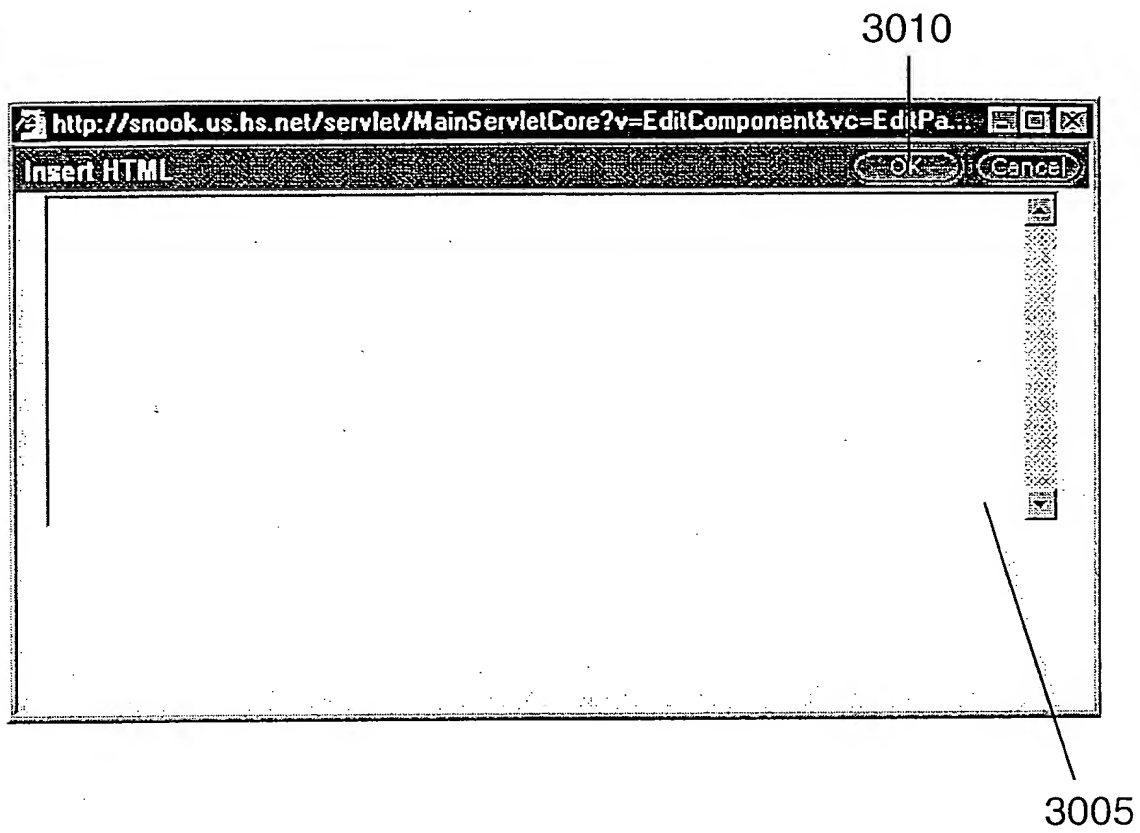
2800

FIGURE 28

2905

2900

FIGURE 29



3000

FIGURE 30

**Email Form - Microsoft Internet Explorer**

**Email Form Options** [OK] [Cancel]

Heading:

Format:

Email Address:

---

**Success Actions**

☒ Display Success Message

Go to Page:

**Error Actions**

☒ Display Error Message

Go to Page:

---

Success Message	Error Message
<p><b>Thank you</b></p> <p>Thank you for contacting (Company Name). You will receive a reply to your comment or question shortly.</p>	<p><b>Sorry</b></p> <p>There was a problem sending your email request to (Company Name). Please ensure you have supplied a valid email address, or try again later.</p>

3100

FIGURE 31

http://www.clickthings.com/servlet/MainServletCore?v=EditPag...

Add Page OK Cancel

Page Name 3205

Based on Page Layouts 1\_Column\_Picture\_Left

3200

FIGURE 32a

http://snook.us.hs.net/servlet/MainServletCore?v=Choose...

Choose Page Layout OK Cancel

Choose Page Layout AE Empty

3255

3250

FIGURE 32b



3305 3325 3330 3335 3340

Online Store Maintenance

New Store  
New Product

STORE DETAILS

Save Close

Store Countries Shipment Methods Payment Methods

Name: New Store — 3310

Color Scheme: Default — 3315

Message to be displayed after an order has been placed

Thank you for your order.

3320

Add Product Category

Name: Add Category

3345 3350

Warning: Applet Window

3300

FIGURE 33

3405

Acting Store  
Online Store Maintenance

Acting Store  
New Product  
Books

CATEGORY DETAILS

Save Delete New Close

Name: Books — 3410

Heading:

Upload Image — 3420 3415

Clear — 3425

Add Product

Name: Add Product

Up Down

Warning: Applet Window

3430

3435

FIGURE 34

3505
3555

Acting Store

Online Store Maintenance

Acting Store

New Product

Books

Acting Schools in the United States

PRODUCT DETAILS Save Delete Copy New Close

3510
Product
Product Options
3520
3525

Name: Acting Schools in the United States Price: \$ 0.00 ☐ Hide product

Heading: Sale Price: \$ 0.00 ☐ On Sale

Code: 3540

Description:

Upload Image  
Delete

Upload Image  
Delete

Upload Image  
Delete

Upload Image  
Delete

Up
Down

Warning: Apple Window

FIGURE 35

3605

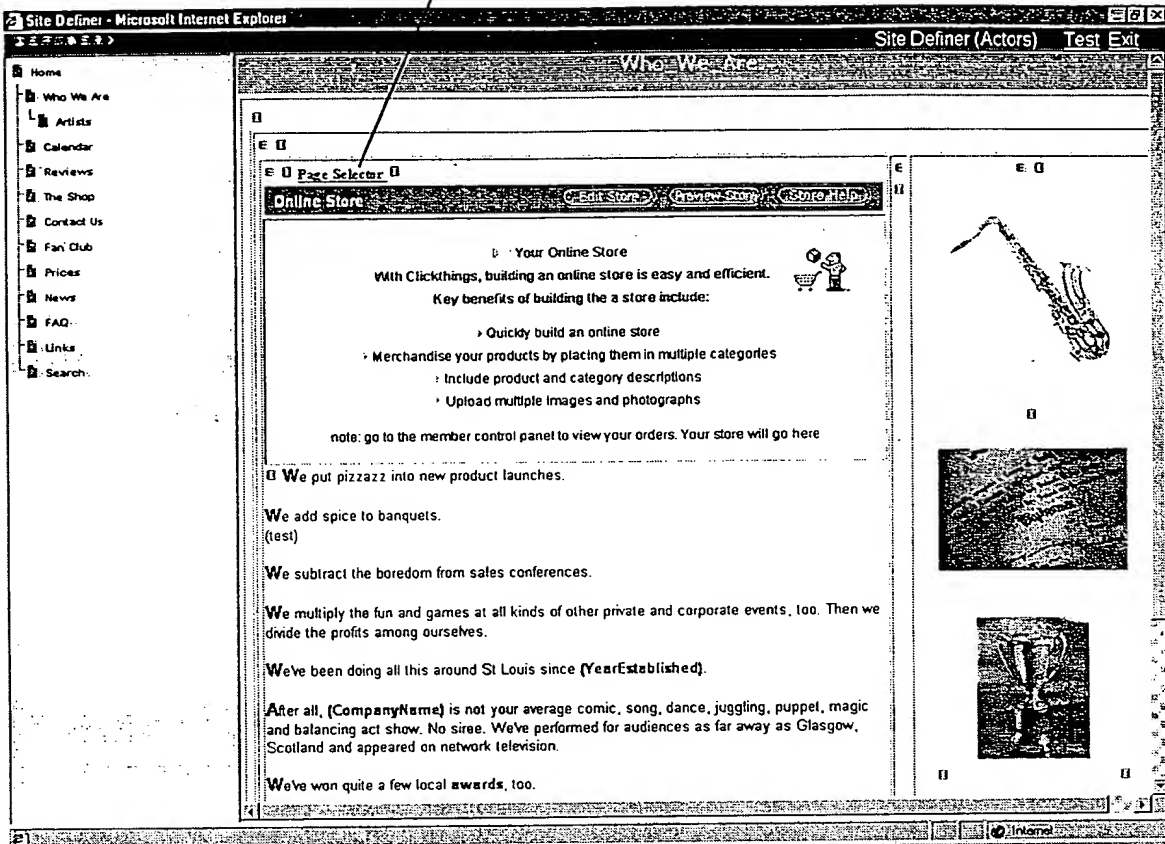
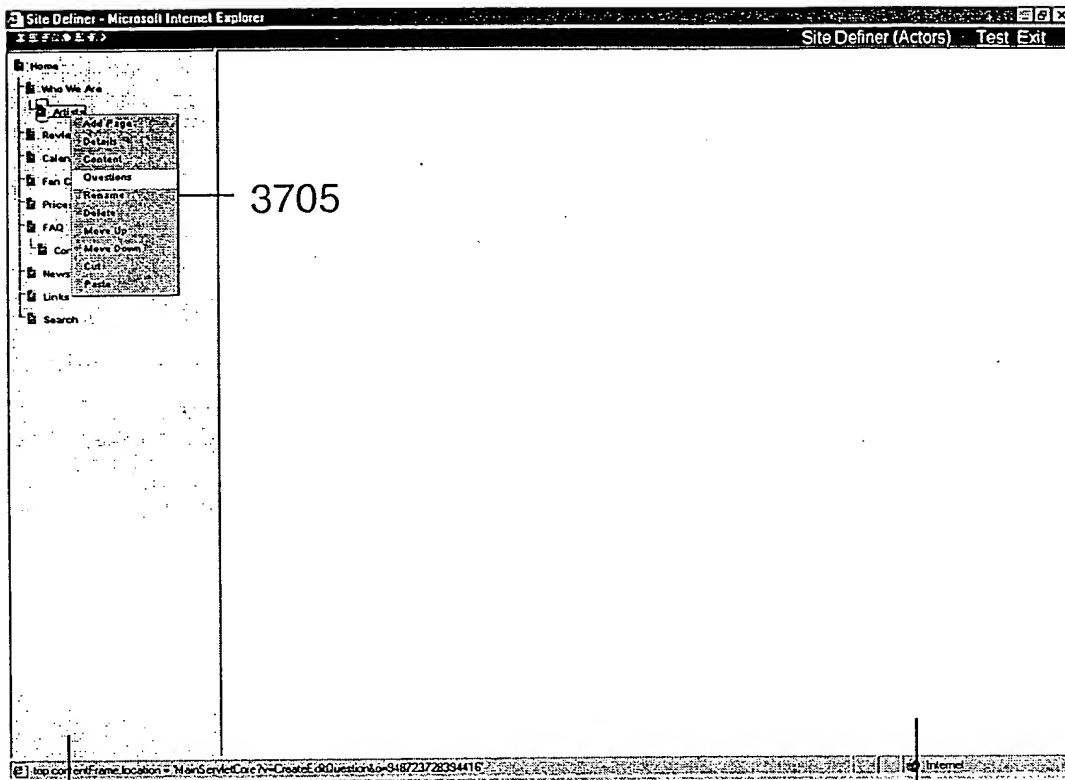


FIGURE 36

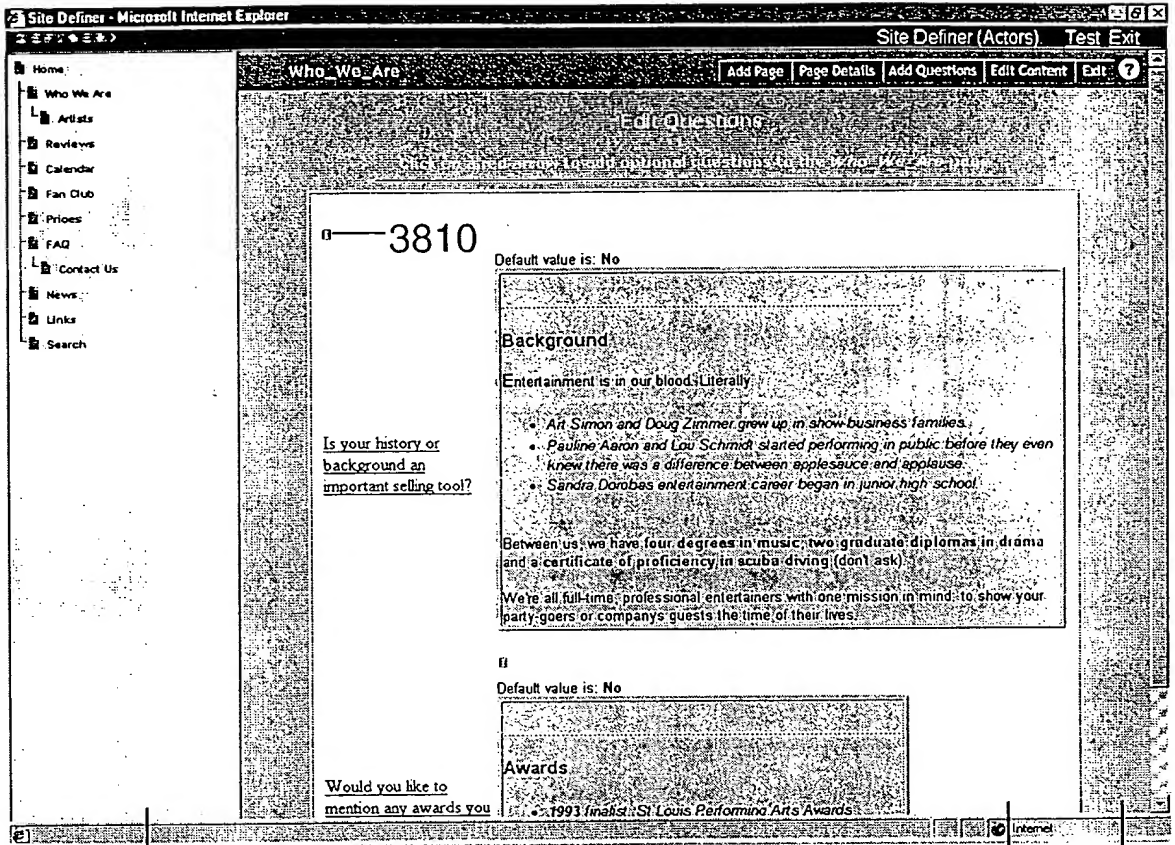


3705

1405

1410

FIGURE 37



1405

3805 1410

FIGURE 38

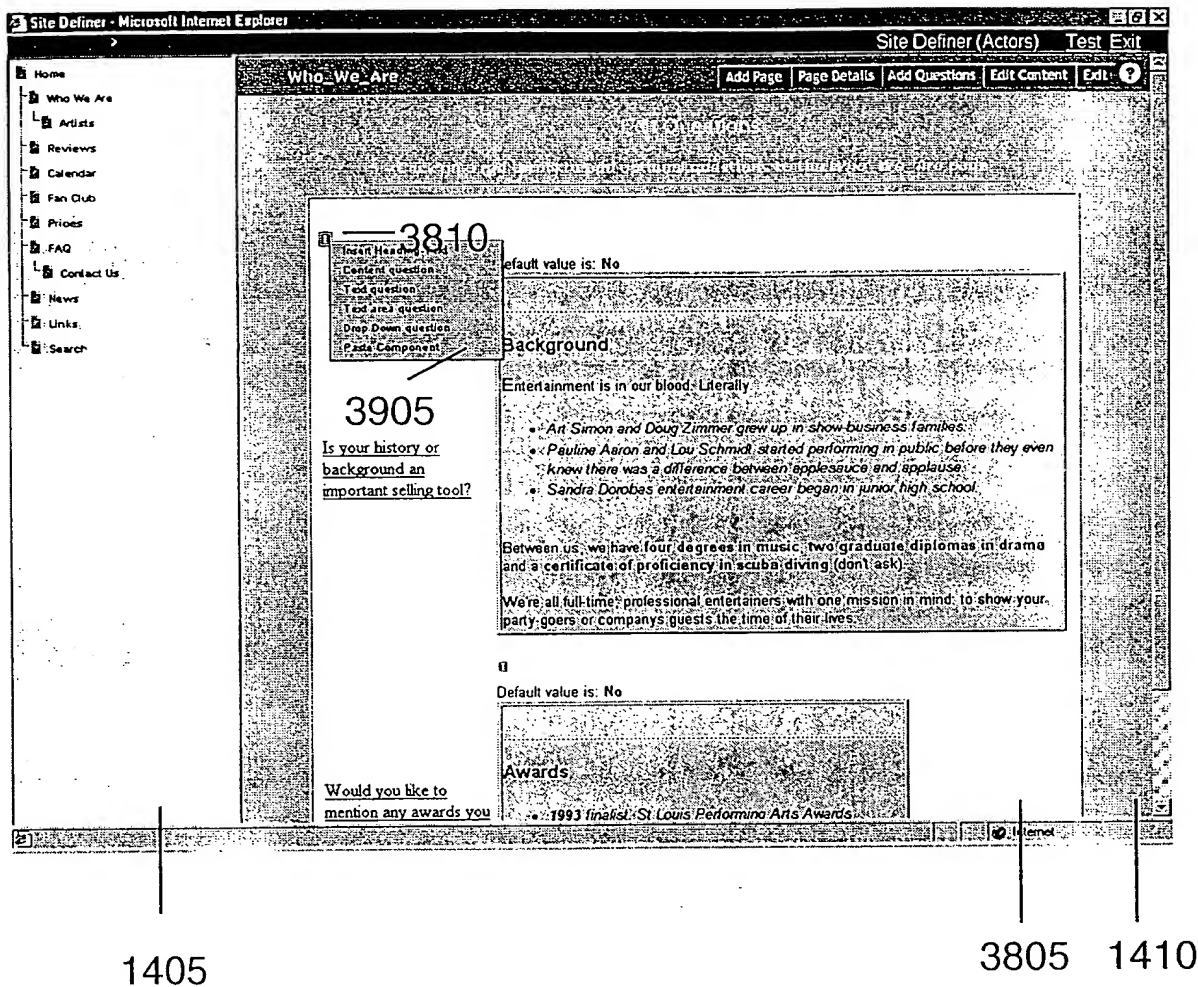


FIGURE 39

http://snook.us.hs.net/servlet/MainServletCore?v=EditComponent&vc=E...

Content Question OK Cancel

Question

Name -4010 4005

Default Answer Yes ☒ No ☒ -4020

4015

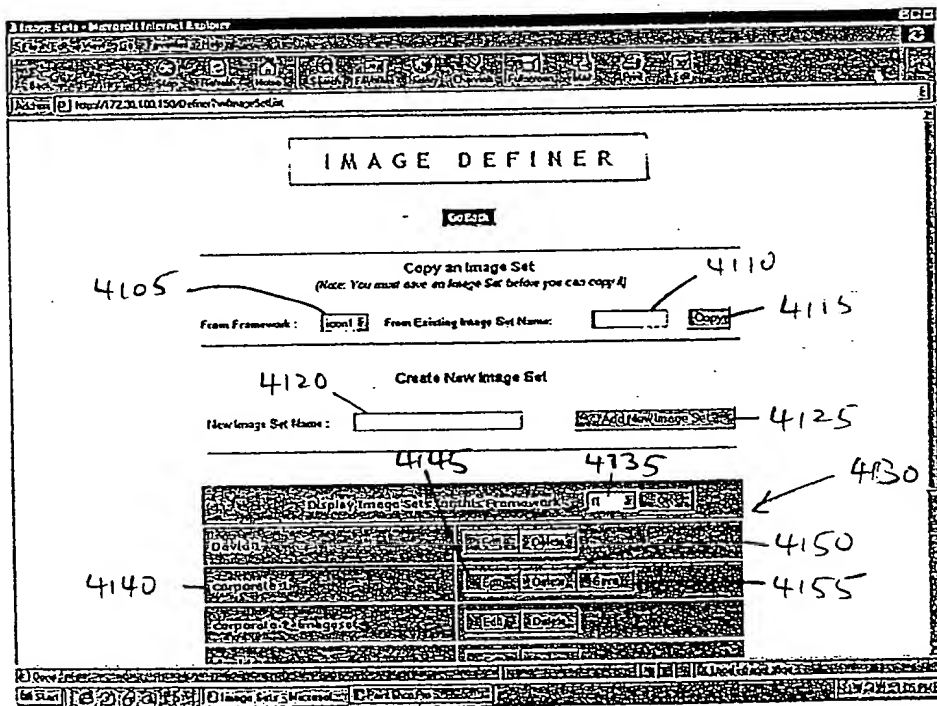
Answer

4025 Edit

4000

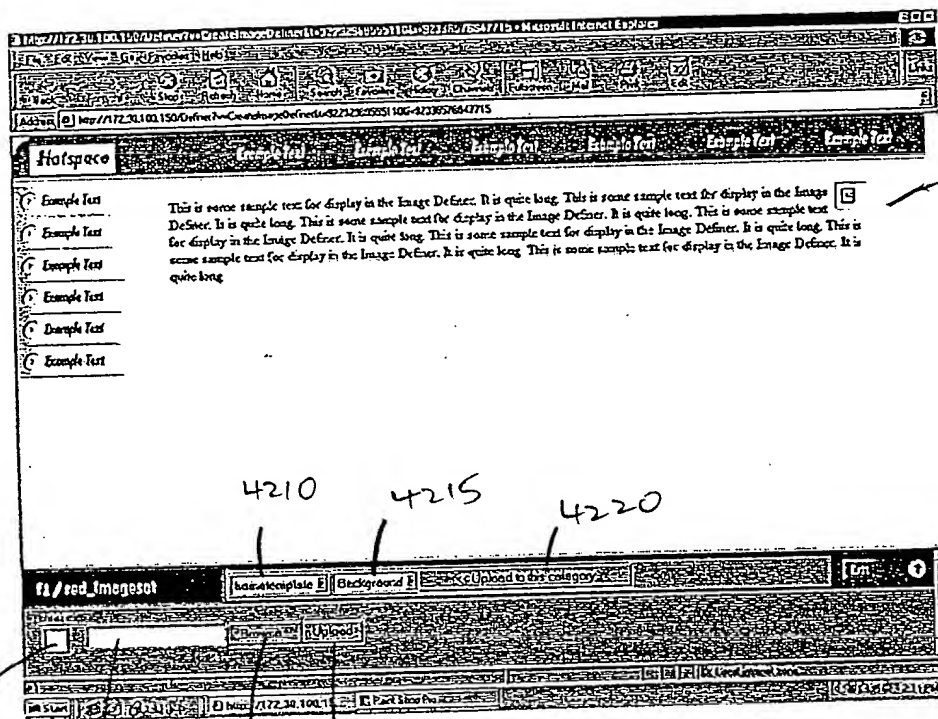
FIGURE 40





4100

FIG. 41



4205

4200

FIG. 42

4210

4215

4220

4235

4230

4222

4225

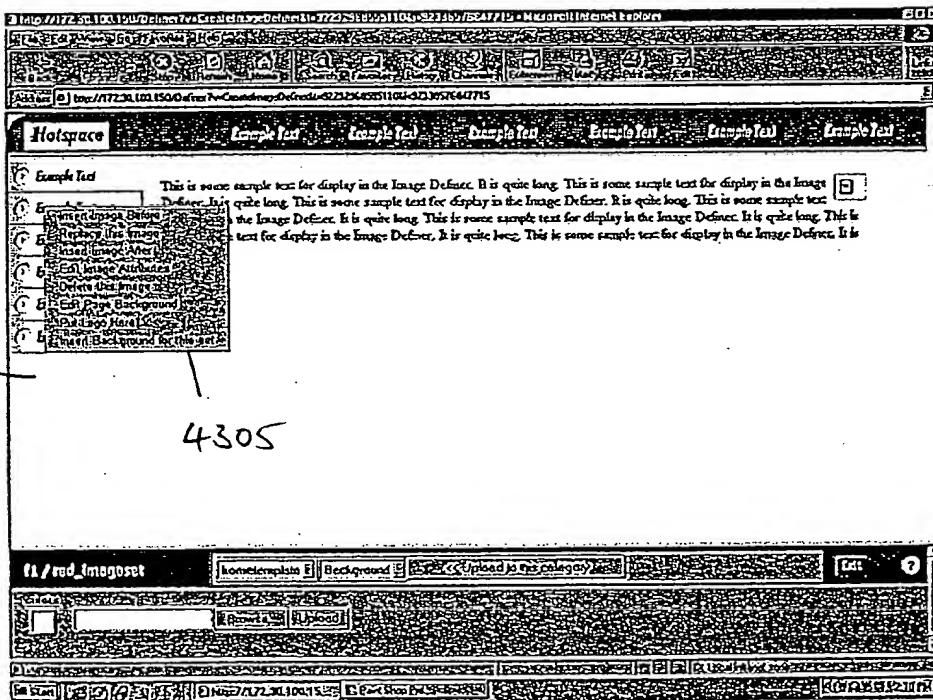


FIG. 43

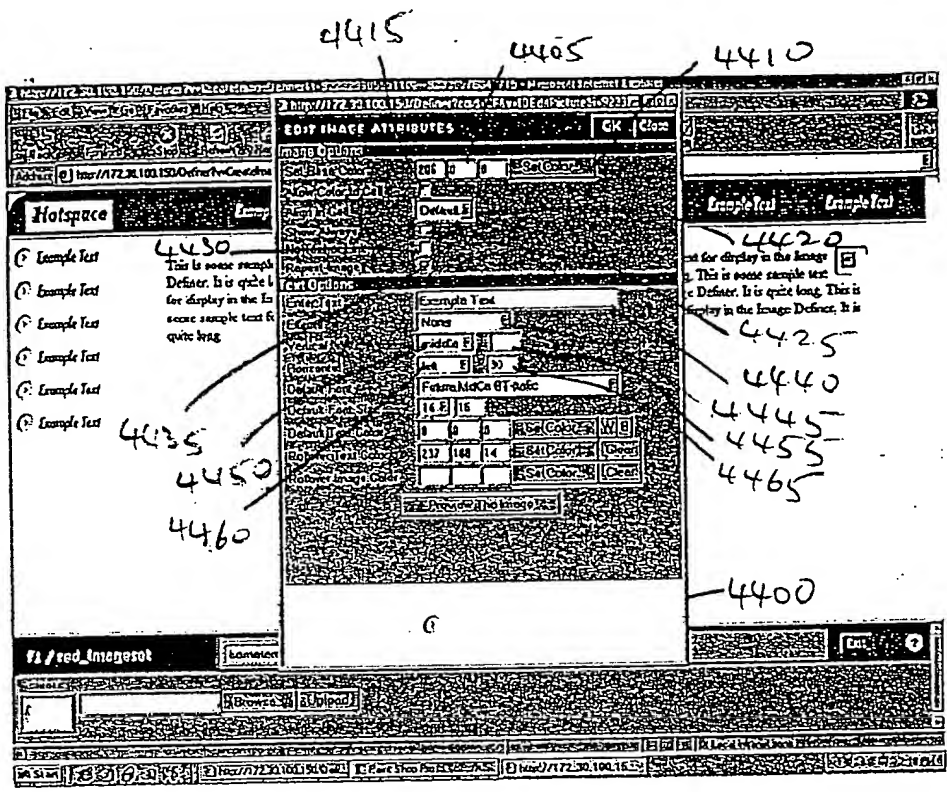


FIG. 44

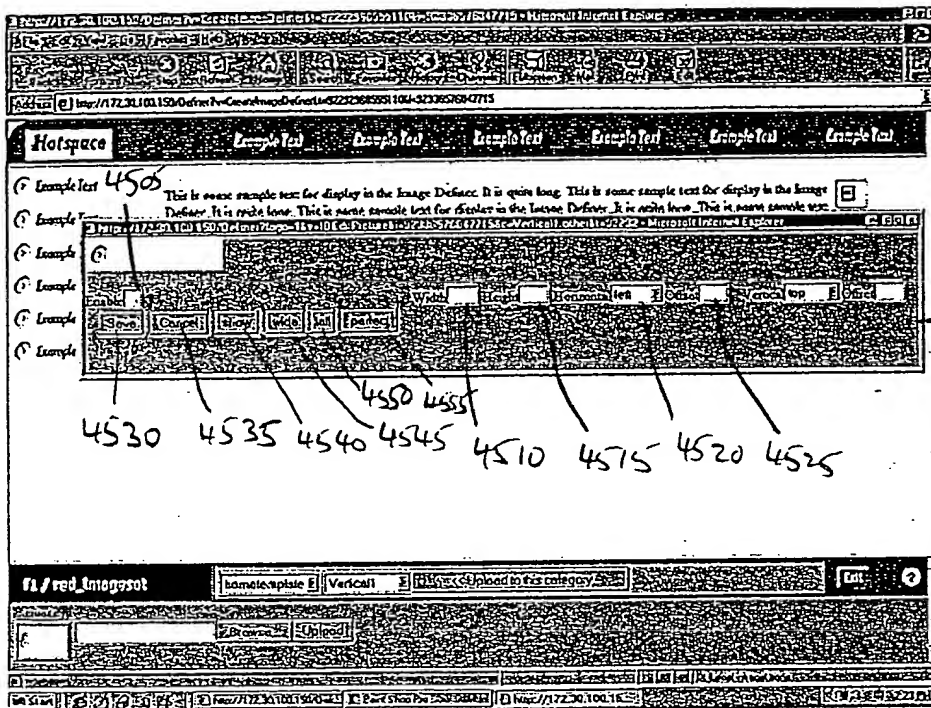
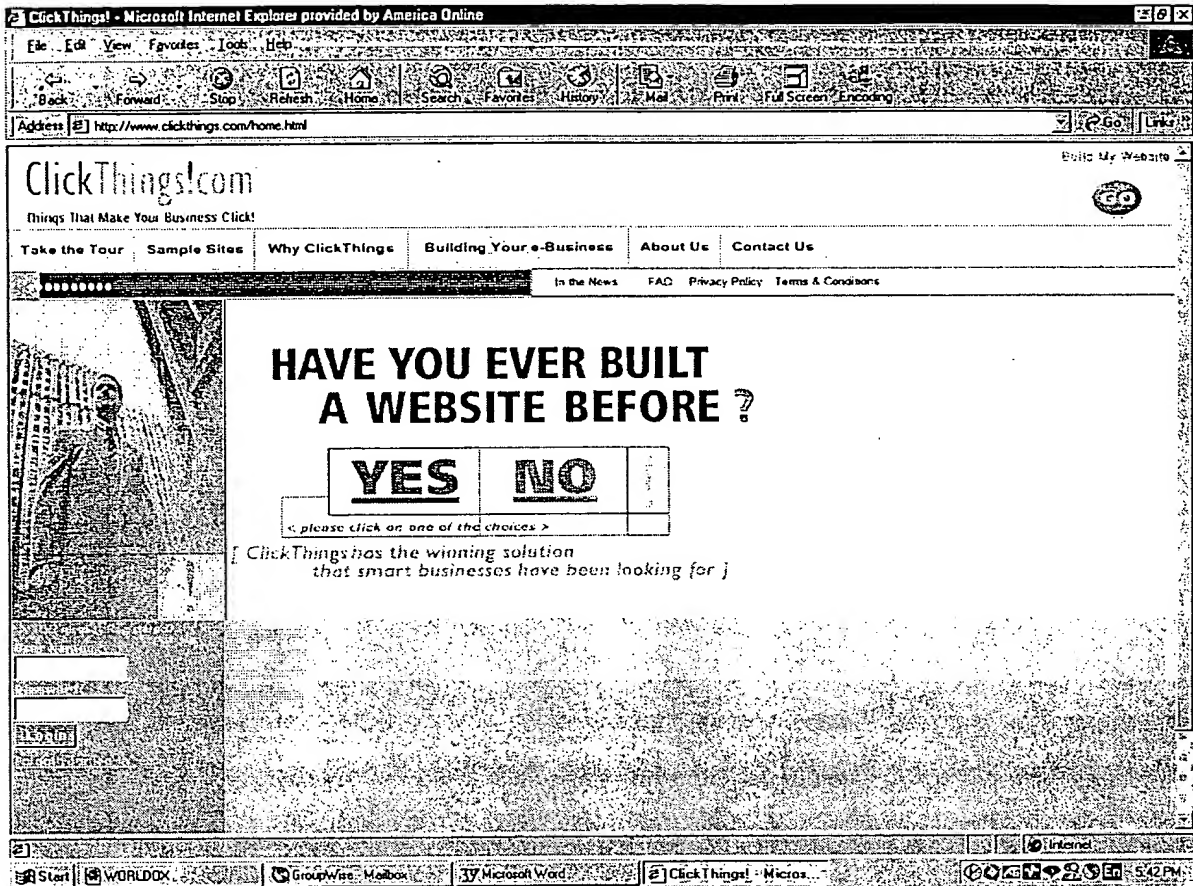


FIG. 45



4600

FIGURE 46

Join Here - Microsoft Internet Explorer provided by America Online

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Full Screen Encoding

Address http://www.clickthings.com/join\_here.html

Go Links

OK button to begin creating your very own industry-tailored Website.

**Your Account Information**

User Name  4705  
Please select a name to use when you log in.

Password  4710  
Choose a password (between 8-15 characters).

Confirm Password  4715

Secret Question  4720  
Choose a Secret Question that only you know the answer to.

Secret Answer  4725  
Enter the Answer to your Secret Question.

**Your Company Details**

Company  4730

E-mail Address  4735  
Enter a valid e-mail address.  
(Example: yourname@anycompany.com)

4740

Created & Powered by ClickThings.com

Done

Start WORLDWIDE GroupWise Mailbox Microsoft Word Join Here - Microsoft

Internet

4:02 PM

4700

FIGURE 47A

4750

ClickThings.com - The Web is for Everyone - Microsoft Internet Explorer provided by America Online

Back Forward Stop Refresh Home Search Favorites History Mail Print Full Screen Encoding

Address http://www.clickthings.com/service/hotpage.it.servlet.RPRequestServlet

### Becoming a Member

Step 1: Select an Industry Step 2: Click on the Industry Subcategory # scroll bar to the right indicates you have several subcategories to show in detail.

... on the industry you are most closely associated with from the list of links below.

- Arts and Entertainment
- Business to Business
- Education and Training
- Employment and Jobs
- Finance and Money
- Food and Beverage
- Government and Community
- Health Fitness and Wellbeing
- Manufacturing
- Other
- Personal
- Personal Services
- Primary Producers
- Property and Construction
- Retail
- Sports and Outdoors
- Tourism
- Transport and Storage
- Wholesale

Browse through the subcategories of your chosen industry. ... on each subcategory to reveal its description below. Once you have made your final choice, ... on the "Join Here" button to become a member.

- Appraisals
- Constructors
- Custom HVAC
- Engineers
- Property Management
- Retirement Villages
- Architects
- Corporate Housing
- Developers
- Inspections
- Realty
- Suppliers

Step 3: Click on the "Join Here" button to become a member!

#### Property and Construction Industry

##### Developers Subcategory

To attract new business, this site concentrates on the quality of your developments, the experience of your company, and your close relationships with your clients. You are also able to showcase completed projects and highlight any awards you have won.

Pages of the site include: For Sale, For Lease, Residential, Commercial, Land, Design, Construction, and Management.

Done Start WORLDWIDE GroupWare Mailbox TY Microsoft Word ClickThings.com TH Internet 5:25 PM

4755

4765

4760

4745

FIGURE 47B





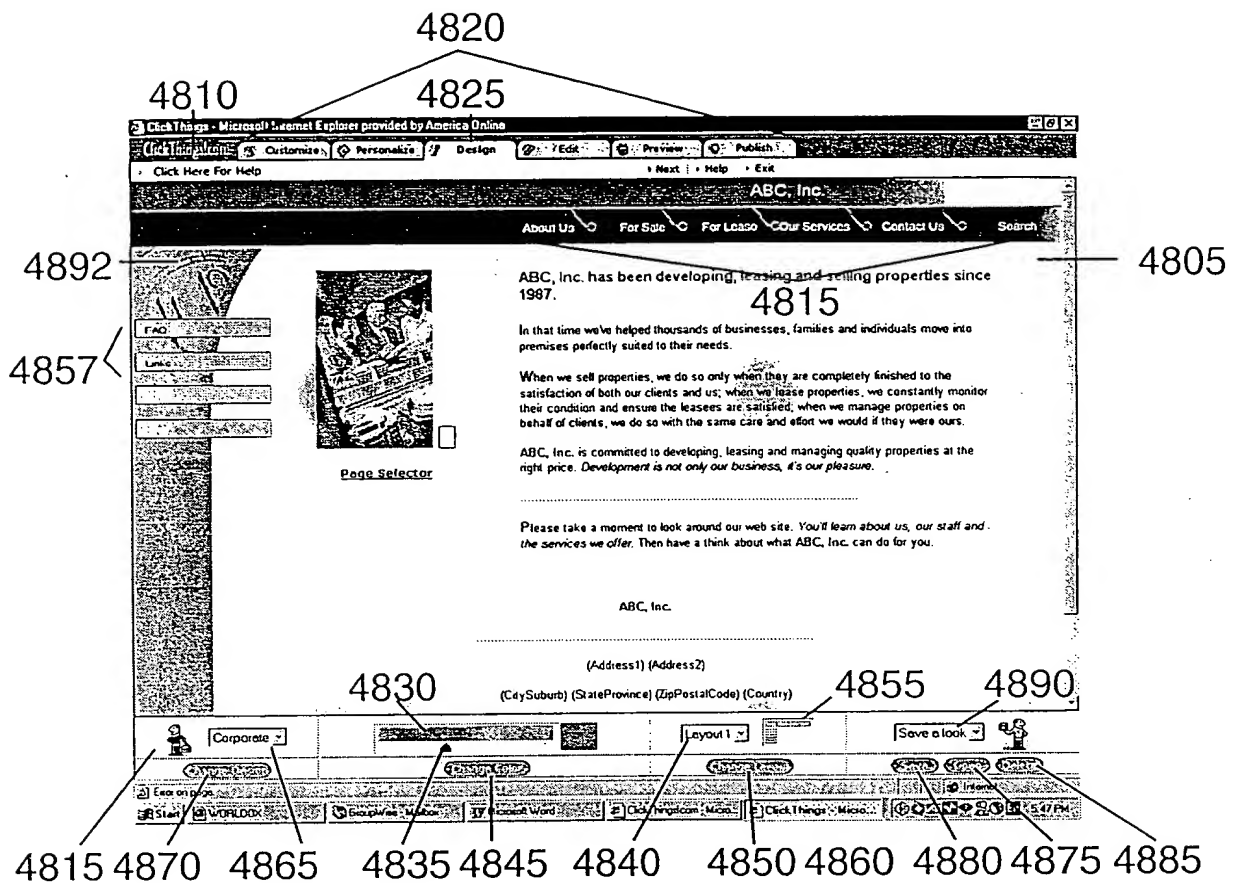
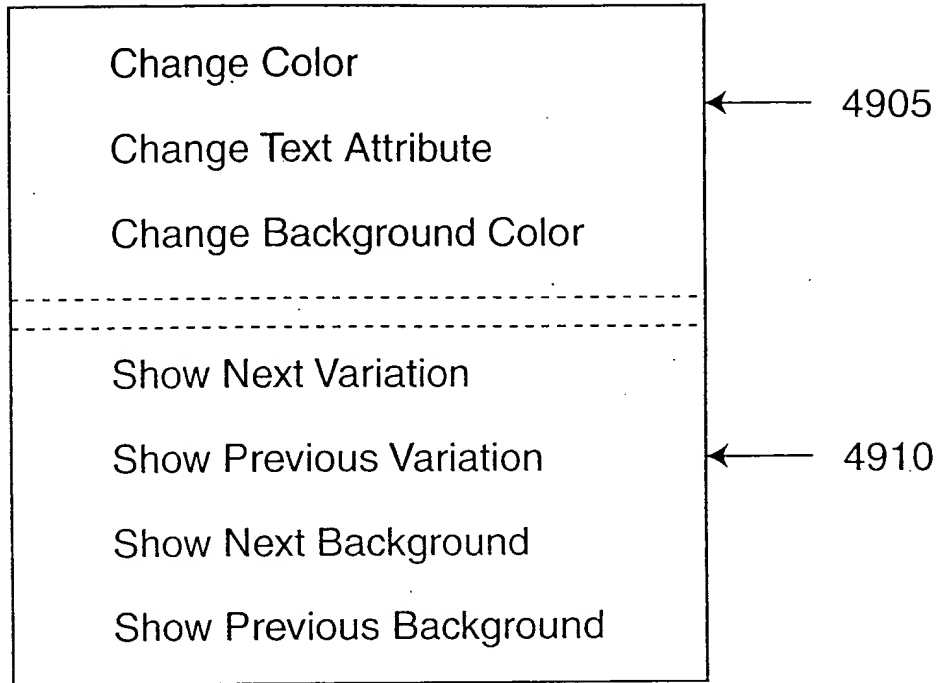
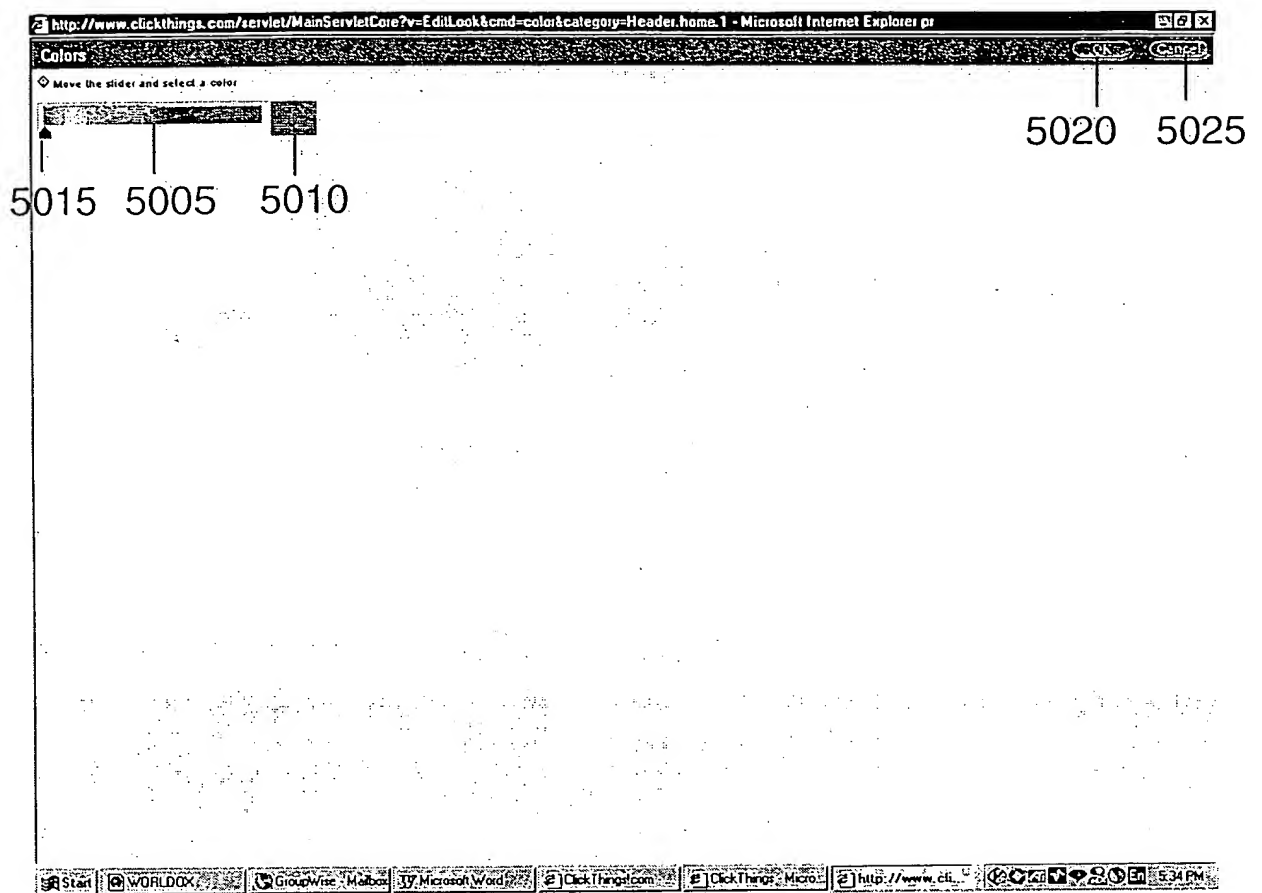


FIGURE 48



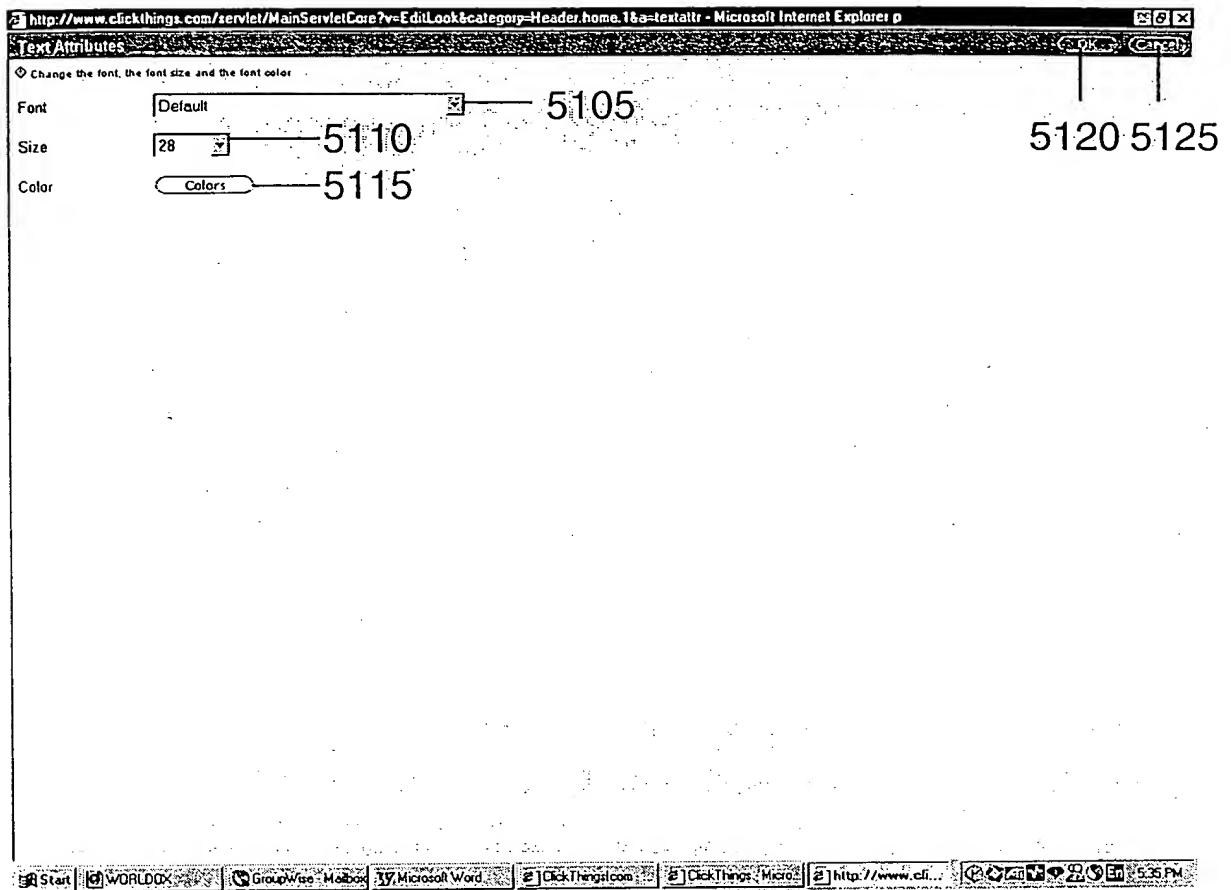
4900

**FIGURE 49**



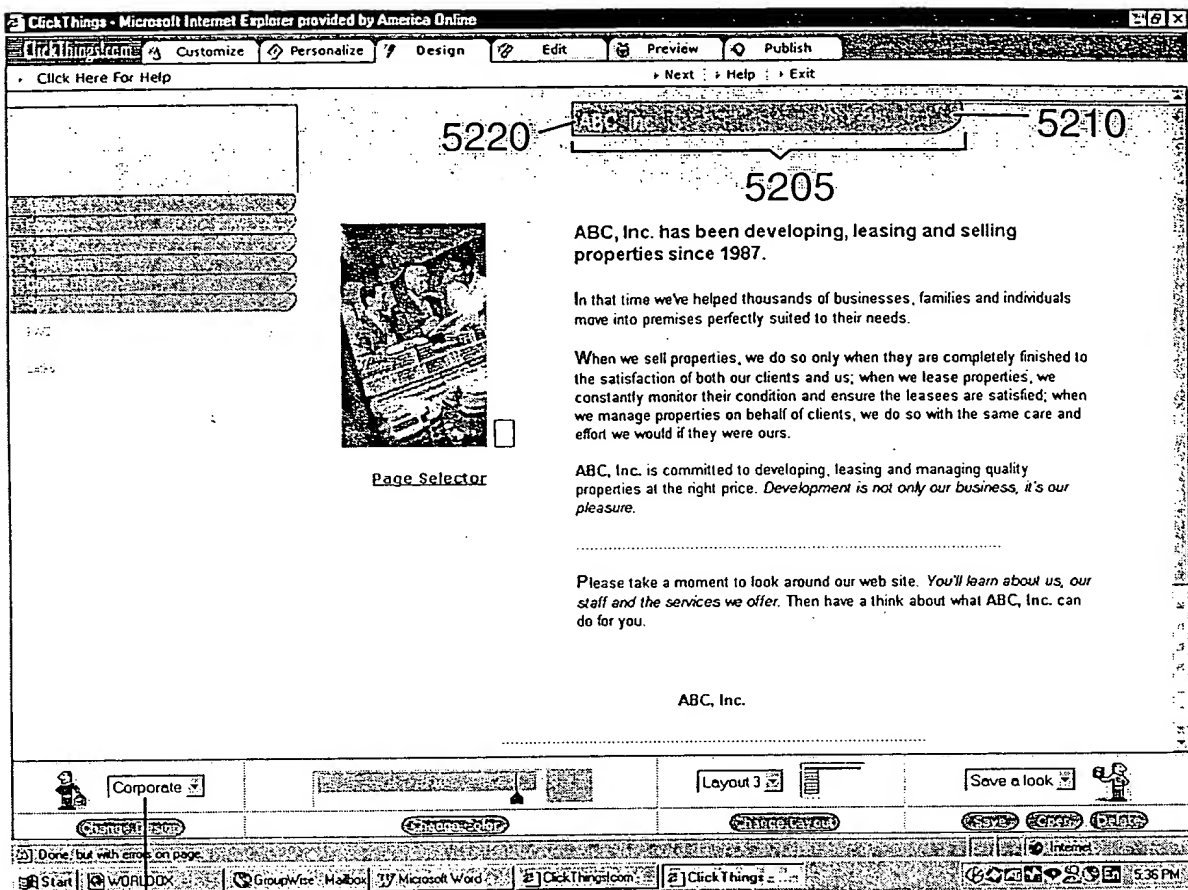
5000

FIGURE 50



5100

FIGURE 51



5215

5200

FIGURE 52

5315 5320

ClickThings - Microsoft Internet Explorer provided by America Online

ClickThings.com Customize Personalize Design Edit Preview Publish

Click Here For Help Next Help Exit

**Modify the Structure and Content of Your Web Site** Save

Answer the following questions to customize your Web site. — 5310  
Questions in **bold** turn on or off pages.

Your site contains 23 pages. — 5305

**Home Page**

What year was your company established? 1987

What are your office hours? Monday to Saturday 8:30 am - 6:30 p

What is your timezone? Pacific Standard Time

Do you want to sell products from your Web site? Yes ☐ No ☒

**About Us Page**

Do you want to detail your qualifications? Yes ☐ No ☒

Do you wish to list your association memberships? Yes ☐ No ☒

Do you specialize in a particular industry or sector? Yes ☐ No ☒

Do you want to publish a mission statement? Yes ☐ No ☒ — 5328

Do you want to give details of some of your employees? Yes ☐ No ☒

Do you want a staff directory? Yes ☐ No ☒

Do you want to list your company's locations? Yes ☐ No ☒

Do you want to advertise employment opportunities? Yes ☐ No ☒

Do you want to display properties for sale? Yes ☐ No ☒

Do you want to list the residential properties you have for sale? Yes ☐ No ☒

Do you want to detail residential properties you have for sale? Yes ☐ No ☒

Done

Start WORLDWIDE GroupWise Mailbox 37 Microsoft Word ClickThings.com: Micro ClickThings.com: Micro Internet 5:48 PM

5300

FIGURE 53

5408

5407

Personalize Your Web Site with Your Details

Contact Information

First Name

Last Name

Email Address

Company Details

Business Name

ABC Inc.

Phone

Fax (optional)

Address

City

State

Zip/Post Code

Country

United States

Click Save when you are done

5405

5410

Done

Start

WORLDWIDE

GraphicVisa

Mailbox

Microsoft Word

Click Things.com

Click Things

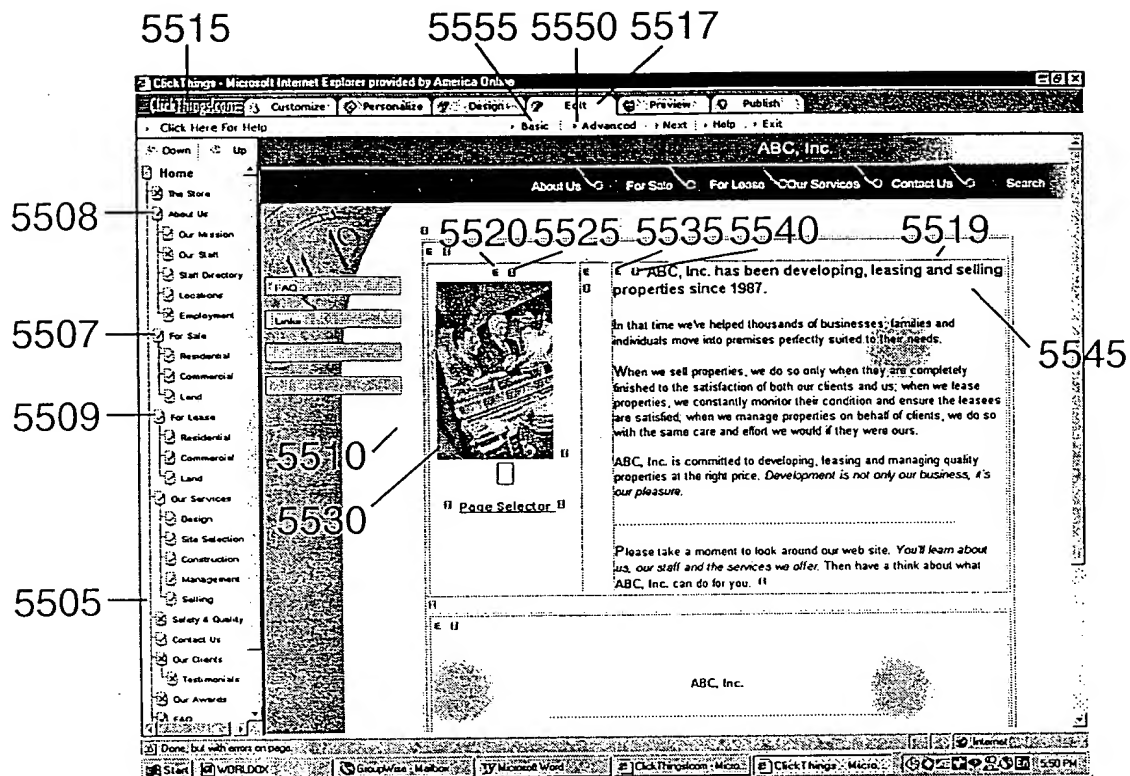
Micro...

7:54 PM

5400

FIGURE 54





5500

FIGURE 55A

5555

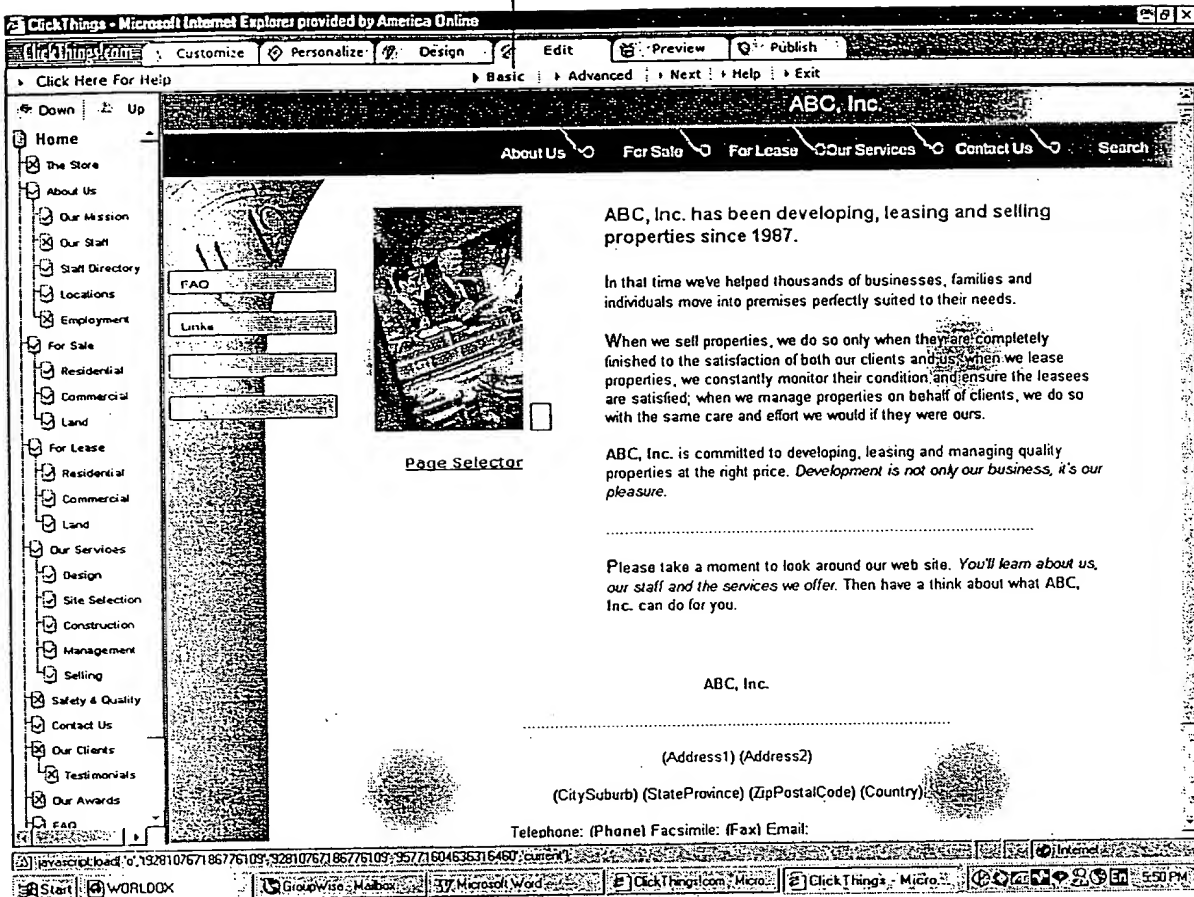
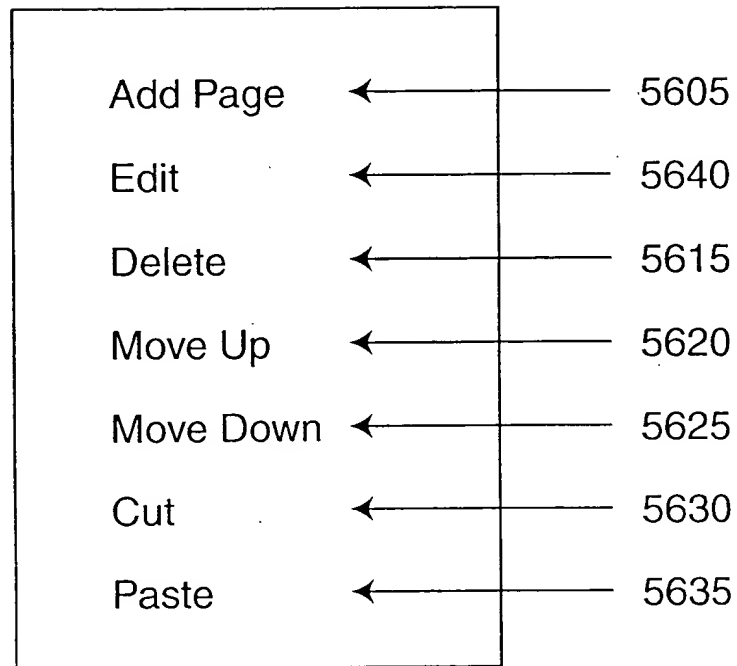
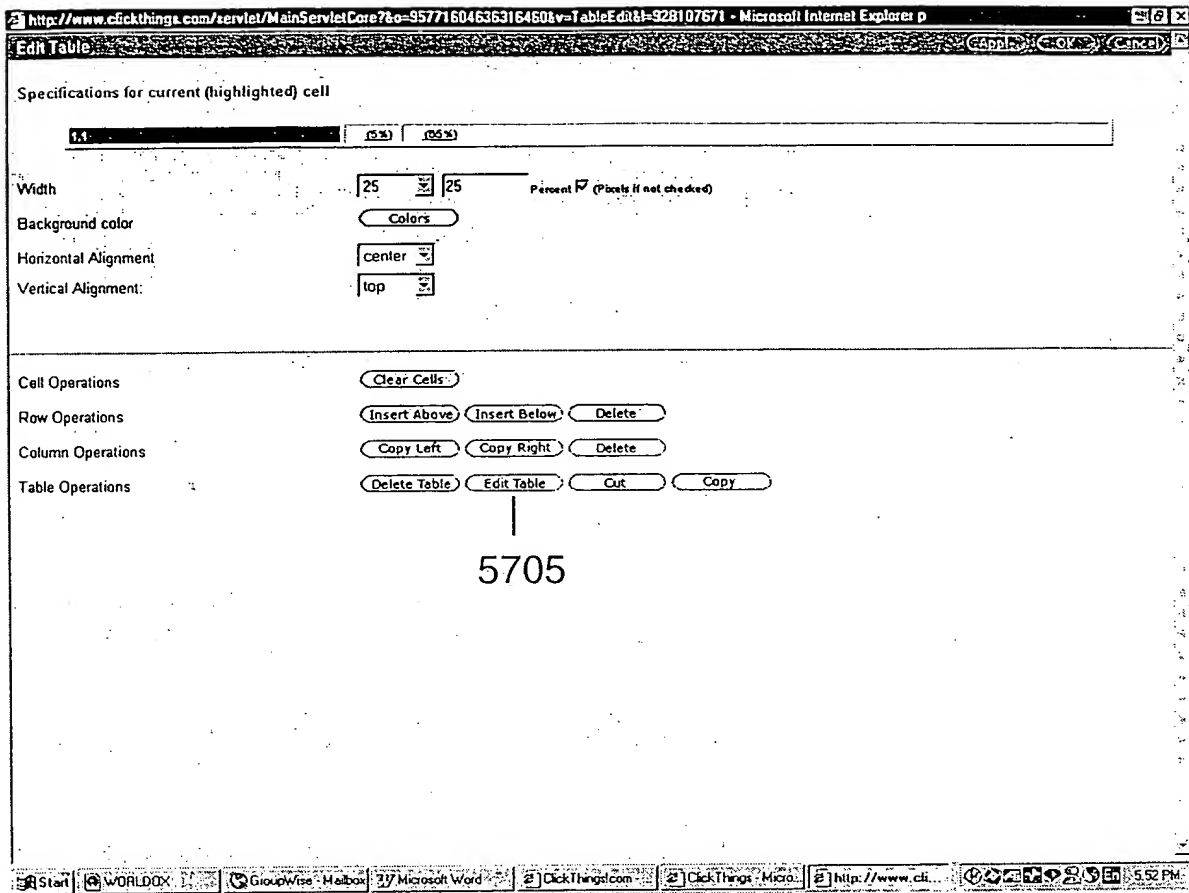


FIGURE 55B



5600

**FIGURE 56**



5700

FIGURE 57

http://www.clickthings.com/servlet/MainServletCore?v=EditComponent&o=95771604636316460&vc=EditP - Microsoft Internet Explorer p

**Table Options**

Horizontal Alignment:

Width:   Percent ☒ (Pixels if not checked)

Height:   Percentage ☐ (Pixels if not checked)

Background color:

Border On: ☐

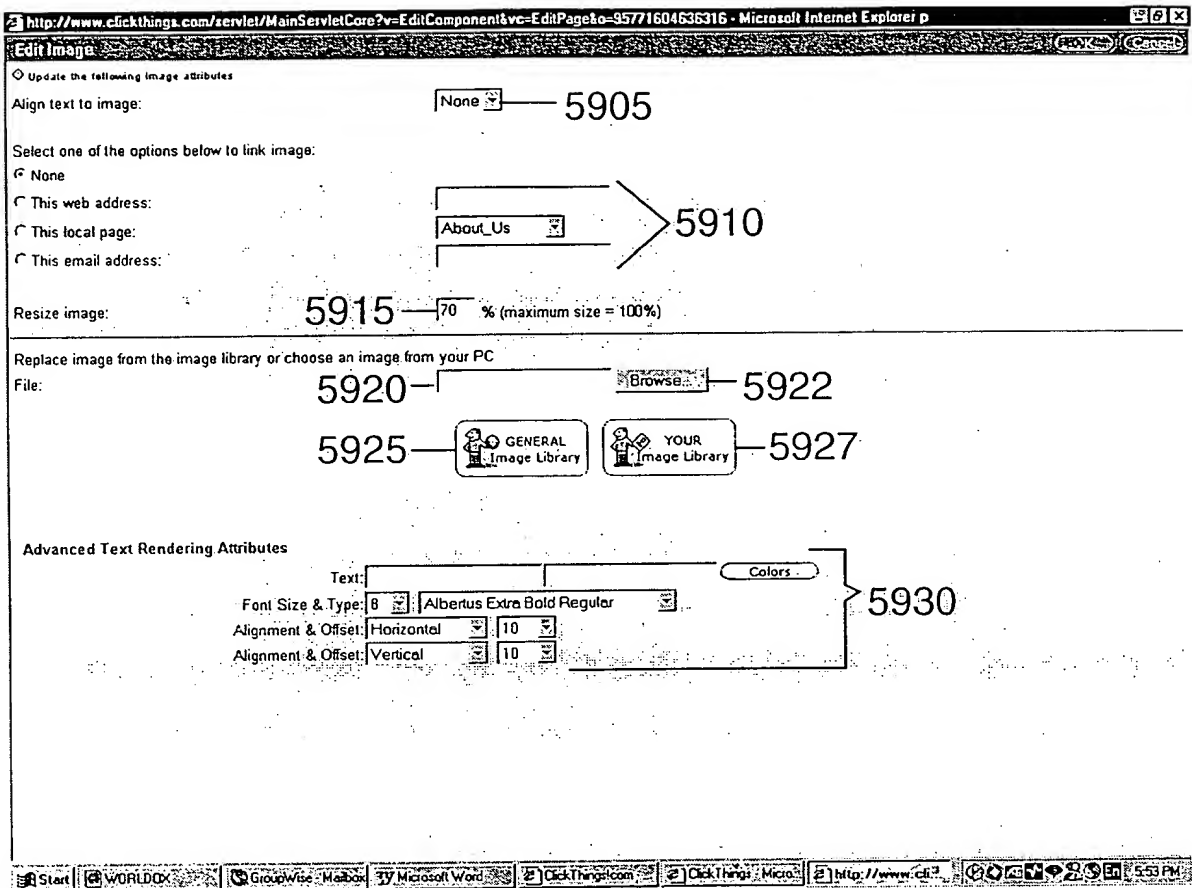
Cell Spacing:  (in Pixels)

Cell Padding:  (in Pixels)

Start | WORLDON | GroupWise Mailbox | Microsoft Word | ClickThings.com | ClickThings Micro | http://www.clickthings.com | 5:52 PM

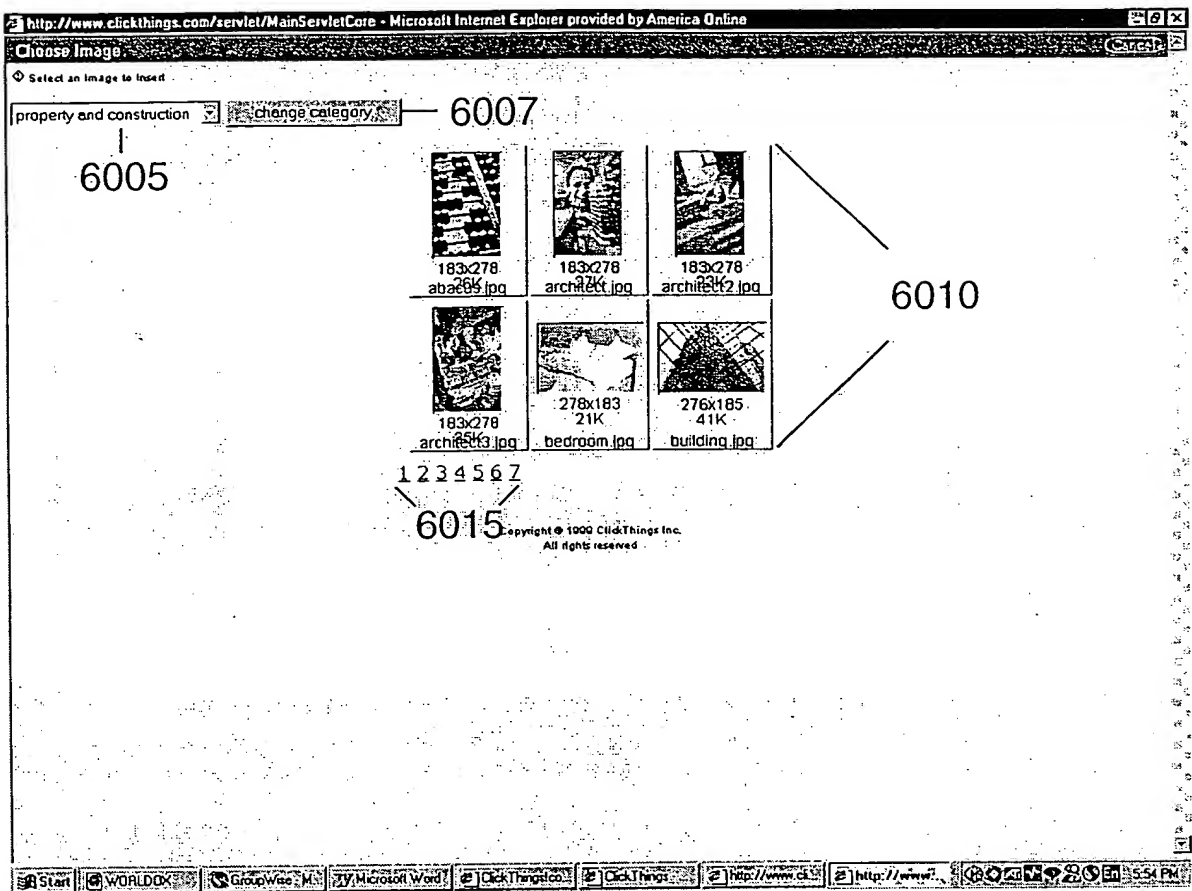
5800

FIGURE 58



5900

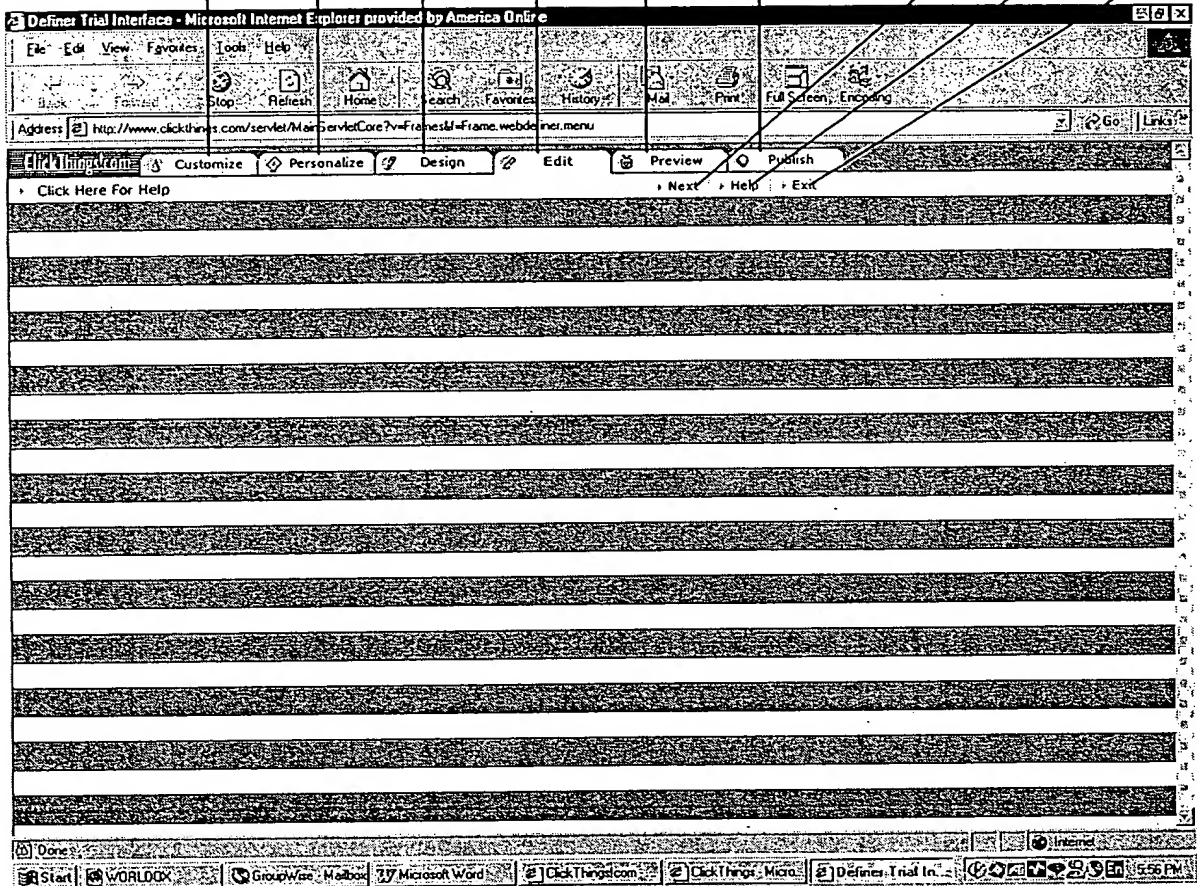
FIGURE 59



6000

FIGURE 60

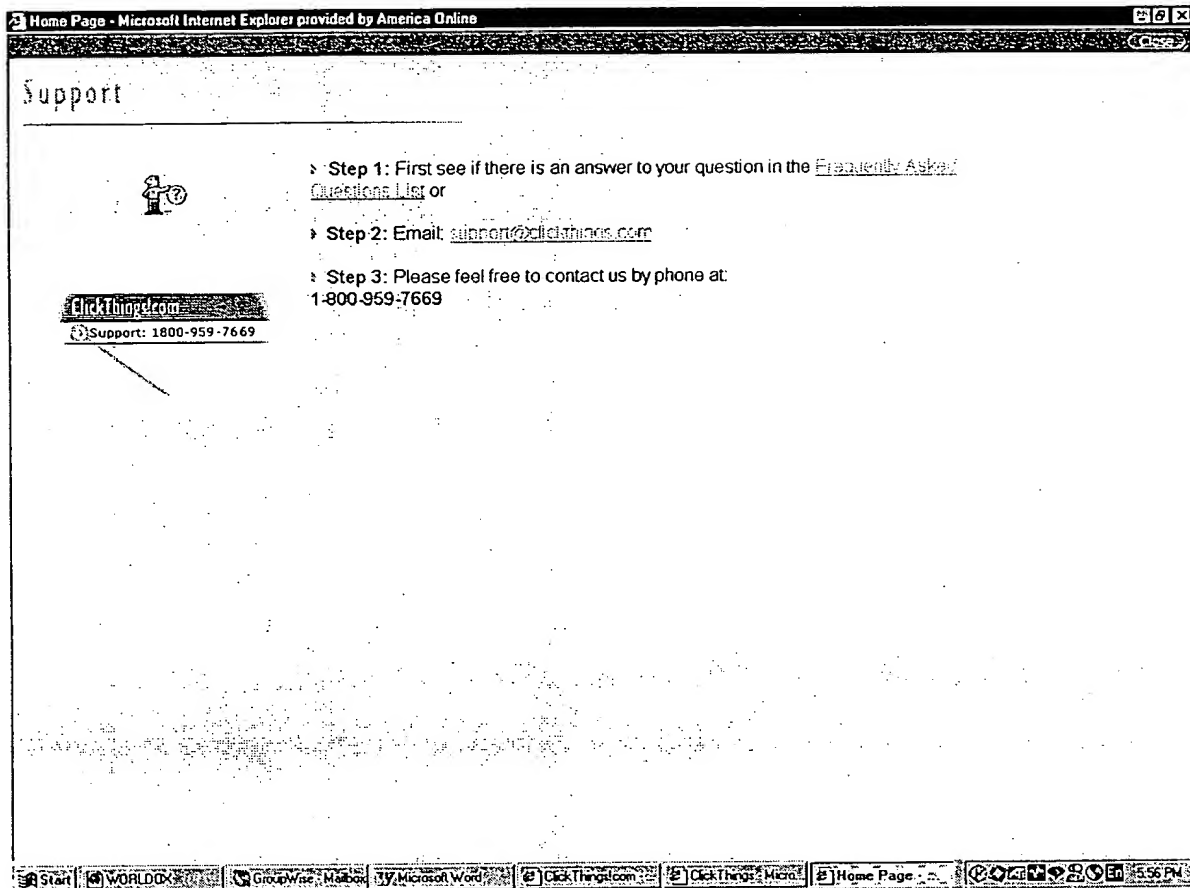
6105 6110 6115 6120 6125 6130 6135 6140 6145



6100

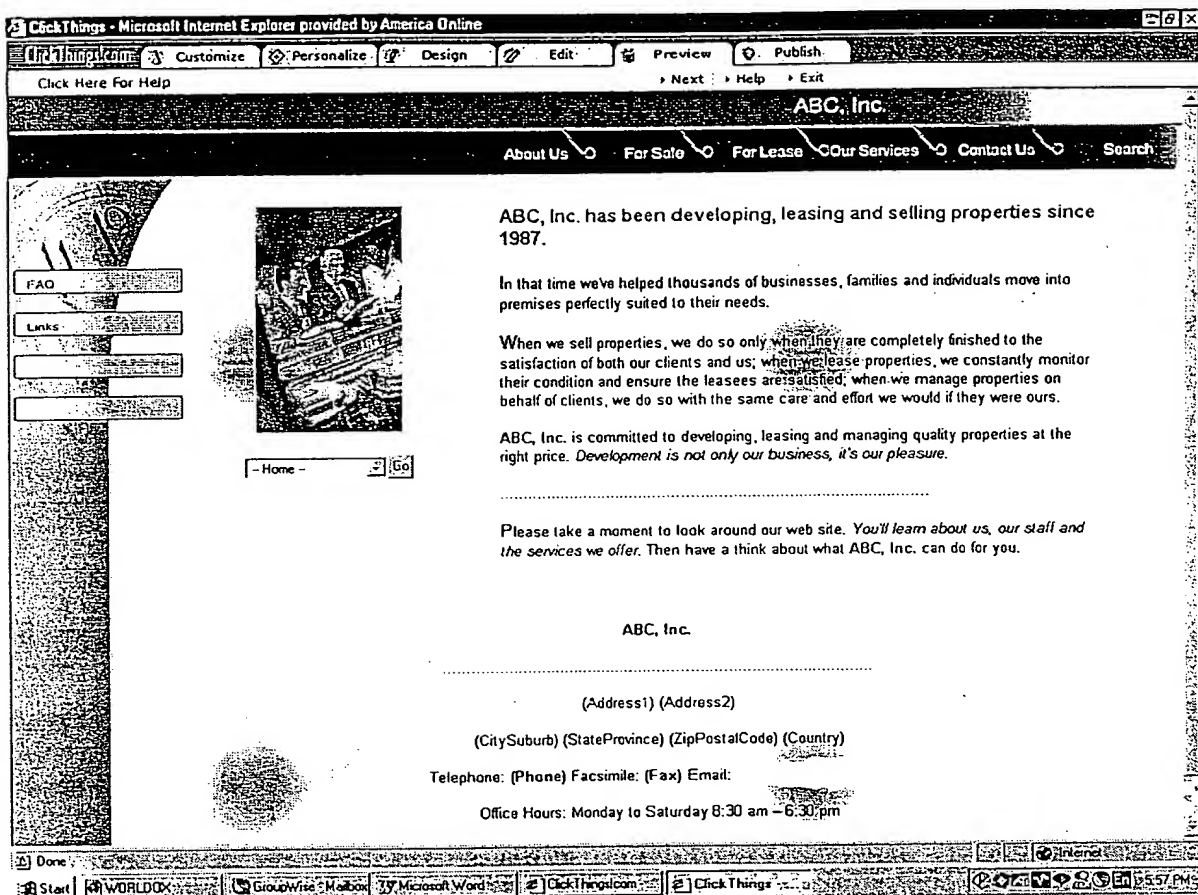
FIGURE 61





6200

FIGURE 62



6300

FIGURE 63

ClickThings.com - Publishing your Web site - Microsoft Internet Explorer provided by America Online

File Edit View Favorites Tools Help

Stop Refresh Home Search Favorites History Mail Print Full Screen Encoding

Address http://www.clickthings.com/servlet/hotspace.it.servlet.RFRequestBroker

Go Link

---

**ClickThings.com** Publish Your Website

**Publishing Tips**

Please complete all of the information

Once you have published, you will receive an email confirming your:

- User name
- Web site address

When you have completed publishing your Web site you can maintain and update your site via the ClickThings.com Member Control Console.

Just a few more details needed to publish your Web site

Enter the following information to publish your Web site to be live on the Internet. When you have filled in all the information and click the 'OK' button.

Registration will only take a few minutes.

**Personal Information**

First Name

Last Name

Email Address

**Company Information**

Company Name

Phone

Fax (optional)

Address

City

State

Zip / Post Code

Done

Start WORLDWIDE GroupWise - Mailbox Microsoft Word ClickThings.com ClickThings.com ClickThings.com 5:58 PM

FIGURE 64A

ClickThings.com - Publishing your Web site - Microsoft Internet Explorer provided by America Online

File Edit View Favorites Tools Help

Stop Refresh Home Search Favorites History Mail Print Full Screen Encoding

Address http://www.clickthings.com/servlet/hotspot.servlet.RtRequestBroker

Country United States

Sponsors make it possible for you to receive your professional Website solution for free.  
Where did you hear about the ClickThings Website offer?  
The name of the sponsor you select here will appear in a banner at the bottom of your Web site.

BEF

If you accept the default your site will help the fight against Cystic Fibrosis and be supported by ClickThings and the Boomer Esiason Foundation - BEF

Default

Choose Your Web Address  
Enter your preferred address for your Web site. This is the address

6410 www. .ckit .com

Terms and Conditions  
Please read terms carefully

Service Agreement  
This Service Agreement ("Agreement") is the entire agreement between you and

6415 Yes, I have read and agree to the Terms and Conditions

Finished! Click on OK

OK Cancel

6420 6425

©1999 ClickThings.com

Done

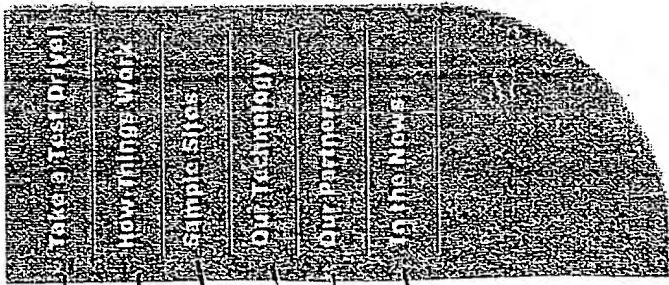
Start WORLDWIDE GroupWise - Mailbox Microsoft Word ClickThings.com ClickThings Micro ClickThings.co...

Internet

5:58 PM

300

FIGURE 64B



505

507

510

512

515

517

About ClickThings!

Sponsor Information

Contact Us

FAQs

Jobs

## START DEMO!

Try the ClickThings Interactive Demonstration. You'll see how fun it is to build your own free, professional Website in no time!

1. Just click on the numbered Light Bulbs for step-by-step instructions and tips that guide you along the way.
2. Stay as long as you like at each step. You can select designs, choose colors, change text, and insert pictures.
3. At any point in the demo, you can click on the SIGN UP button to take you straight to registration!

Please enter your e-mail address if you would like to receive news from ClickThings.

E-mail:

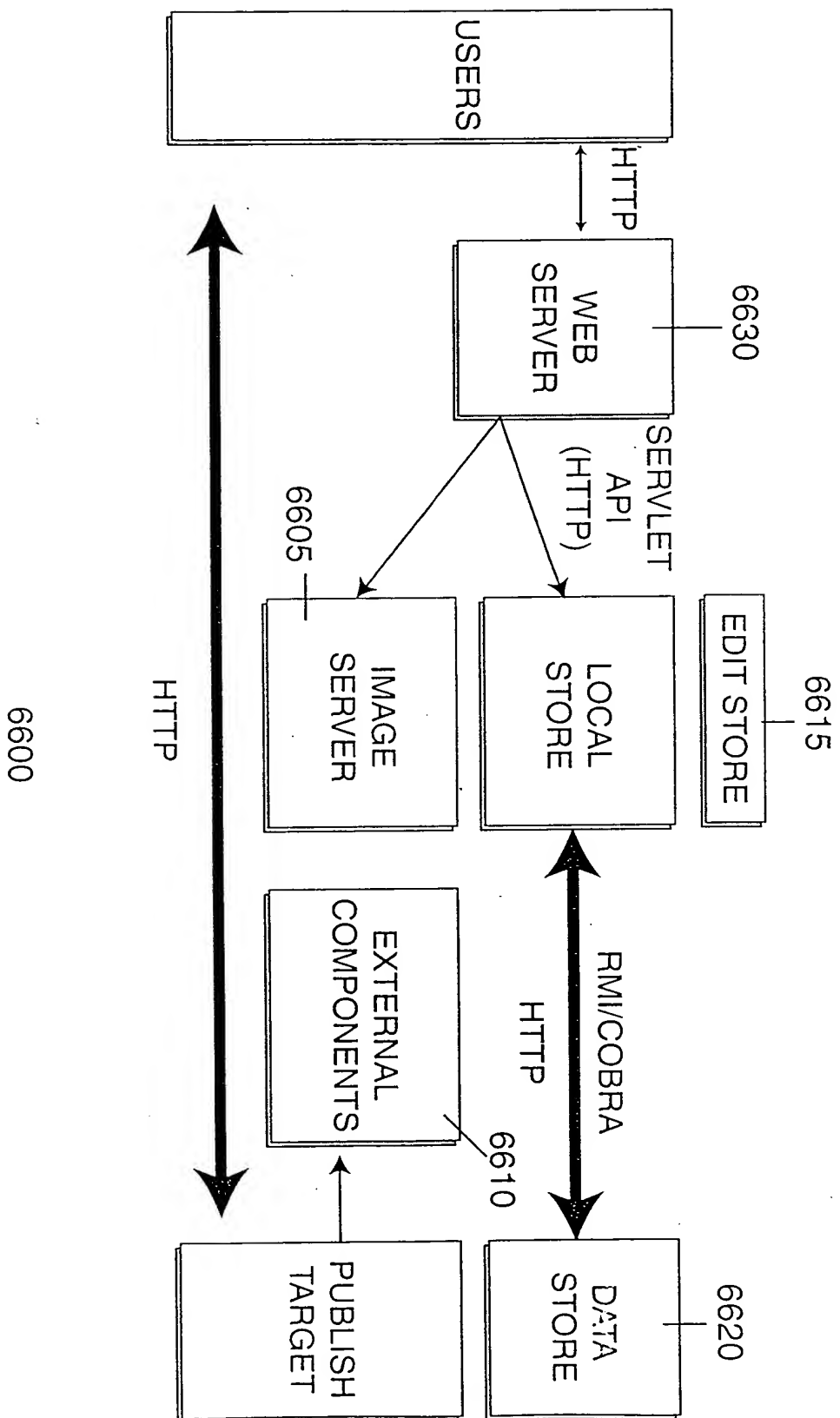
(optional)

(Note: You will not be sent any unwanted solicitations by providing your e-mail address.)



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Fig. 65



## FIGURE 66

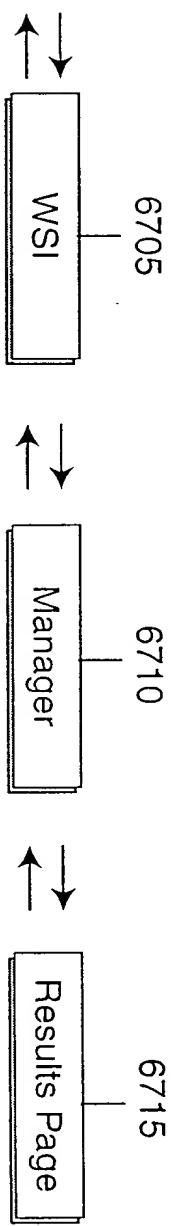


FIGURE 67A

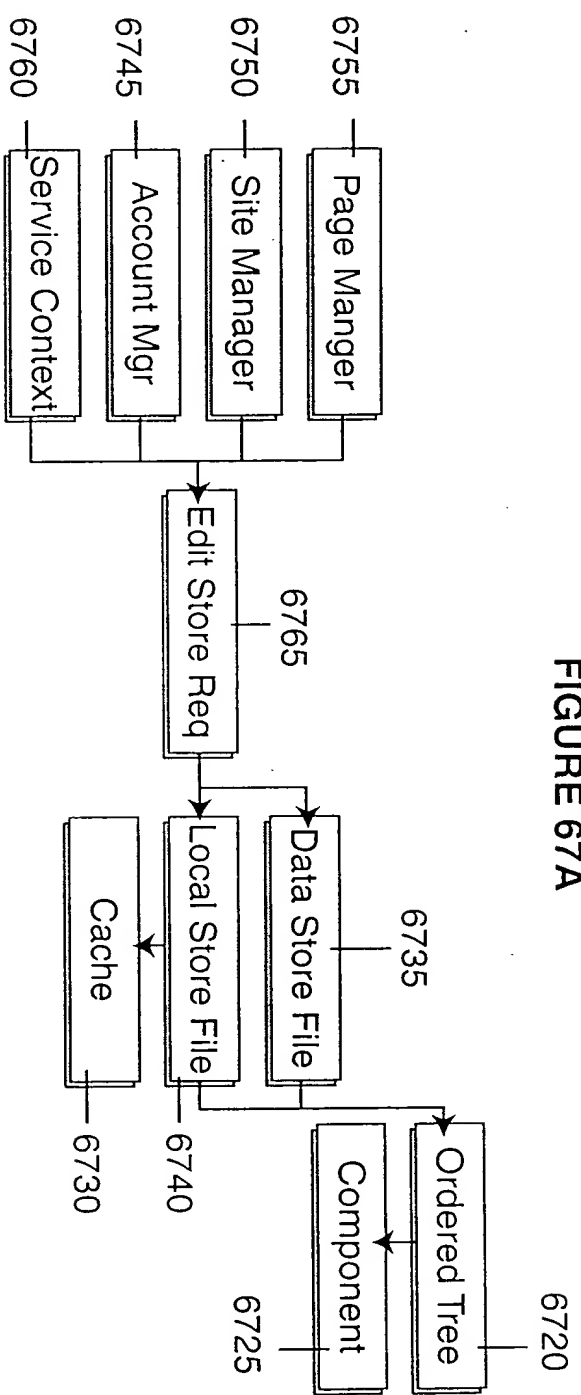


FIGURE 67B

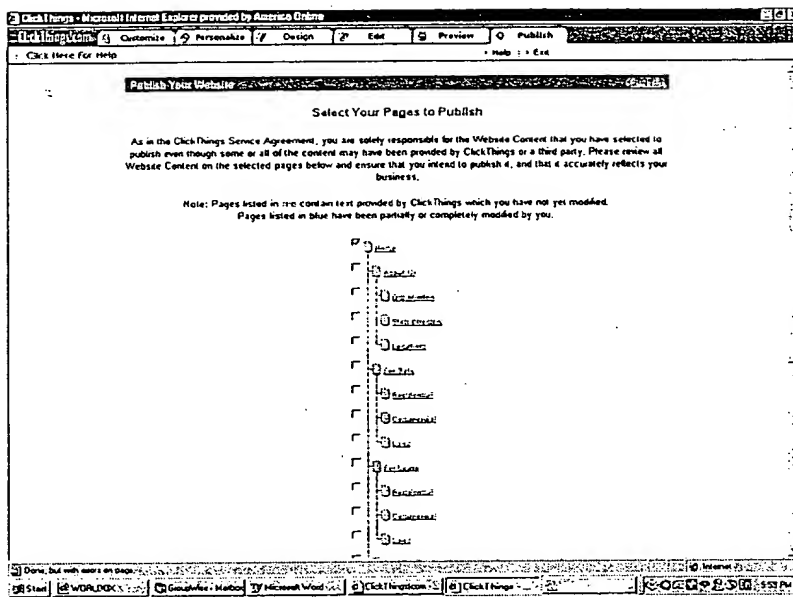


FIGURE 68



# Process for gathering and validating referrals phase 1

## Page 1

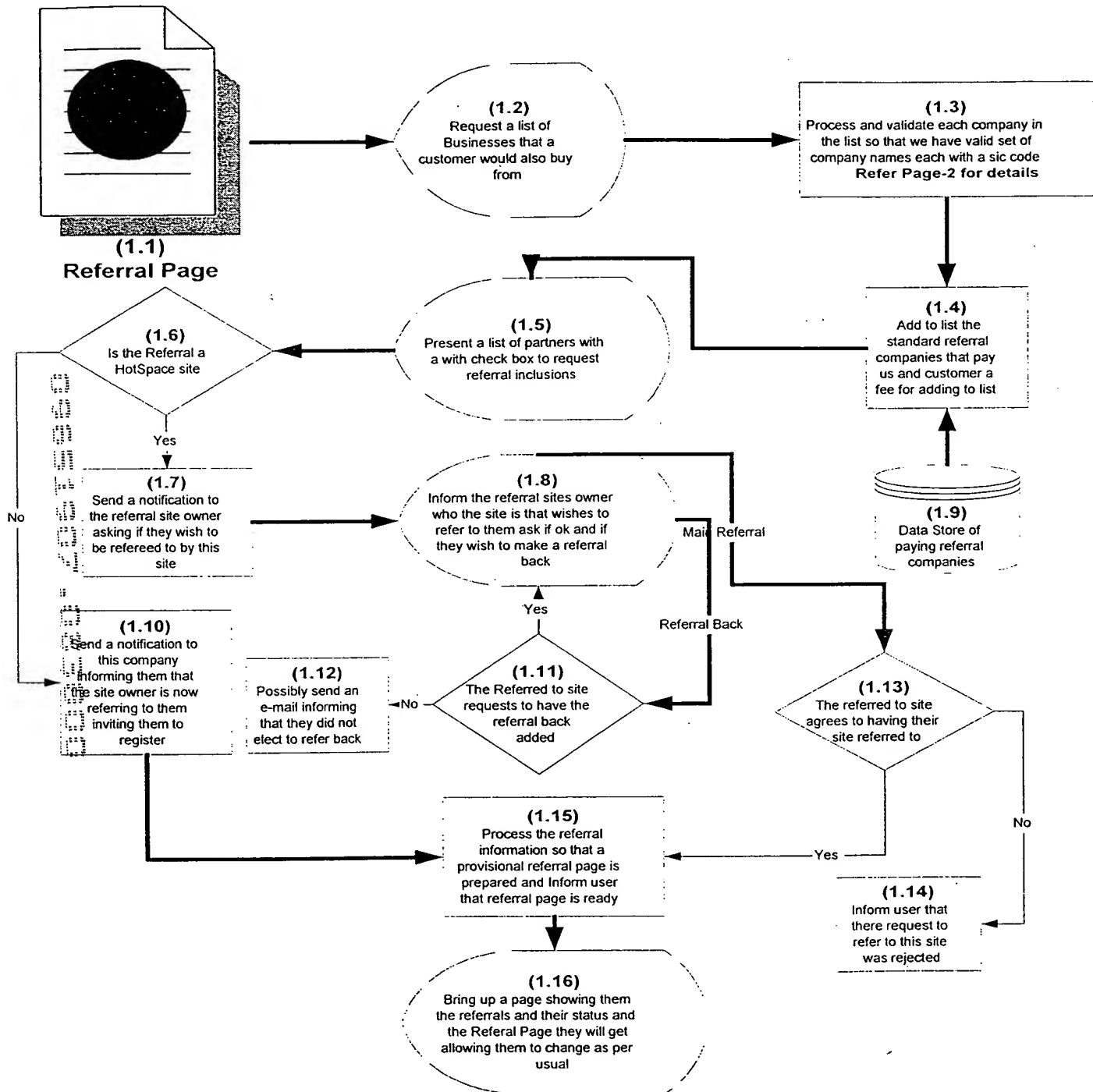
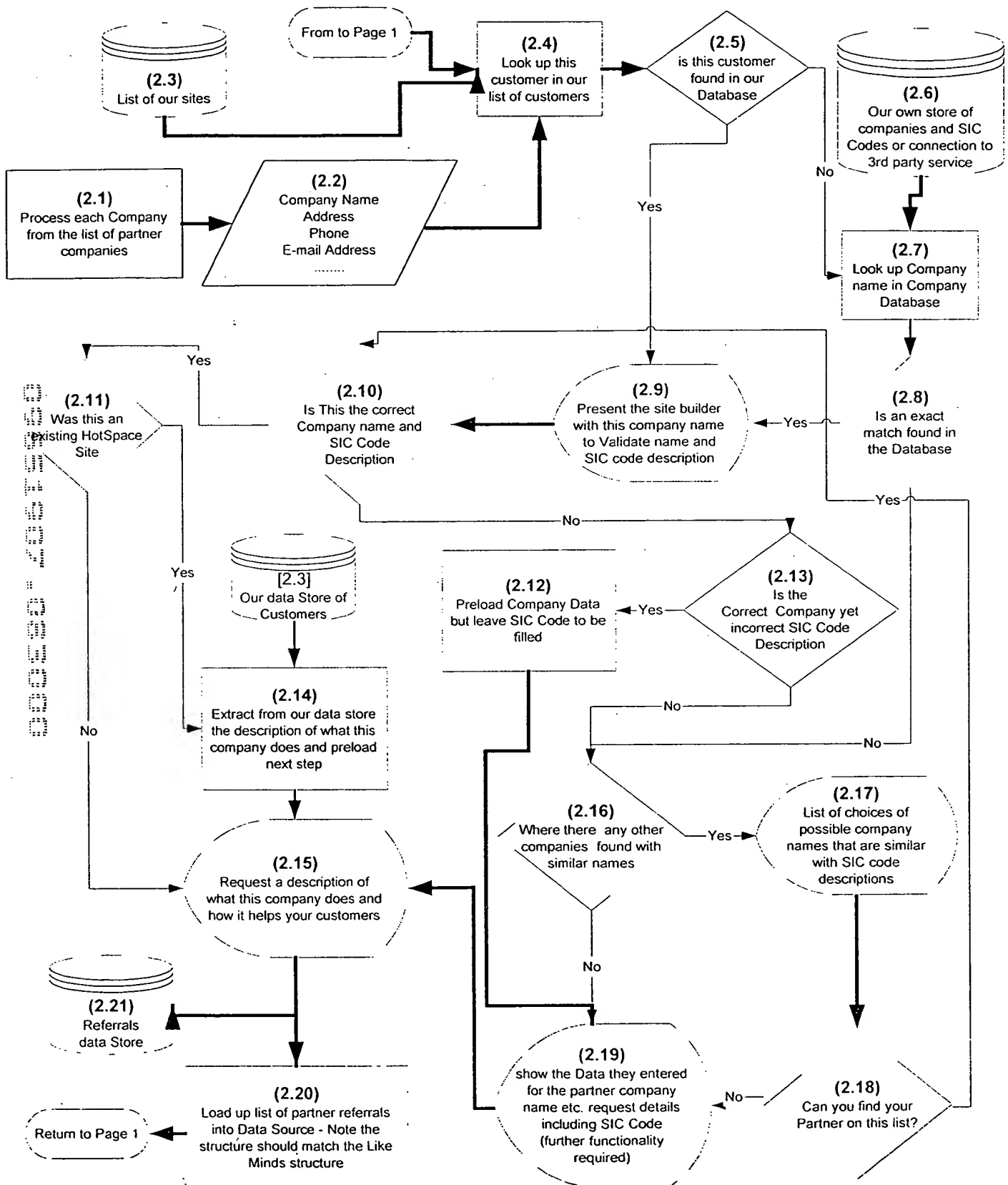


FIG. 69A

**Referral System Page 2**  
Validating the referrals from a site builder



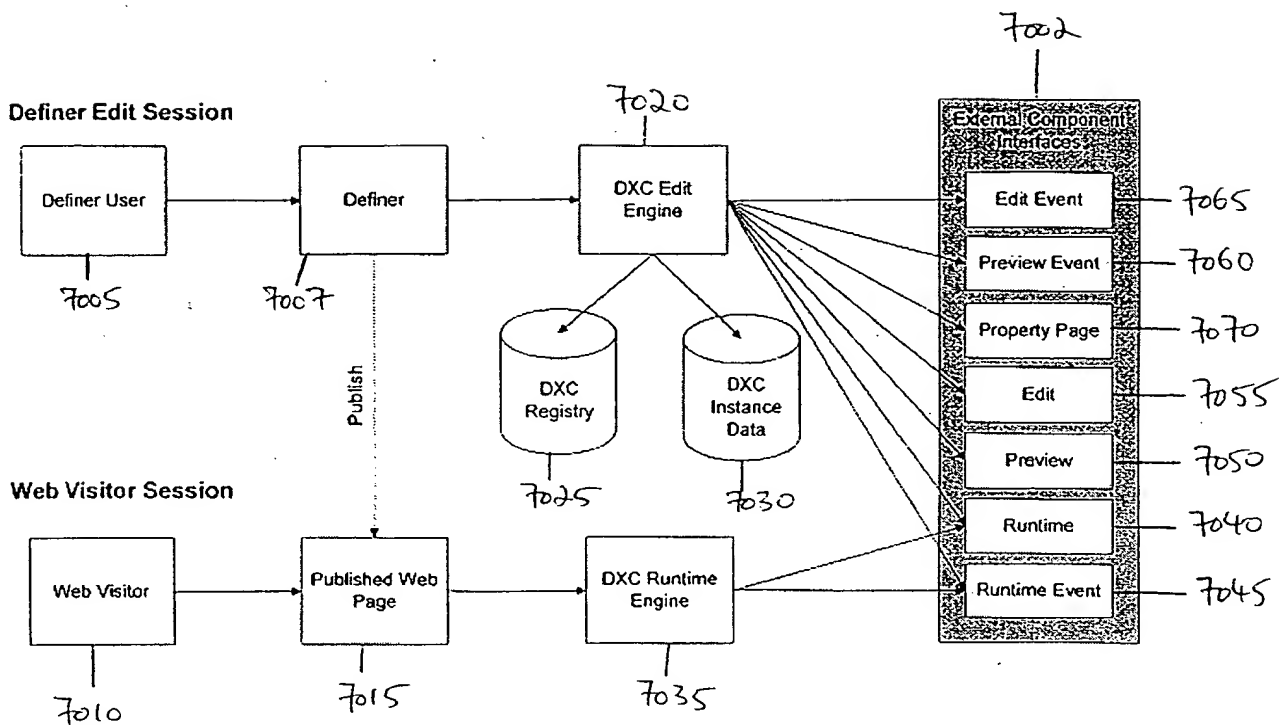


FIGURE 70

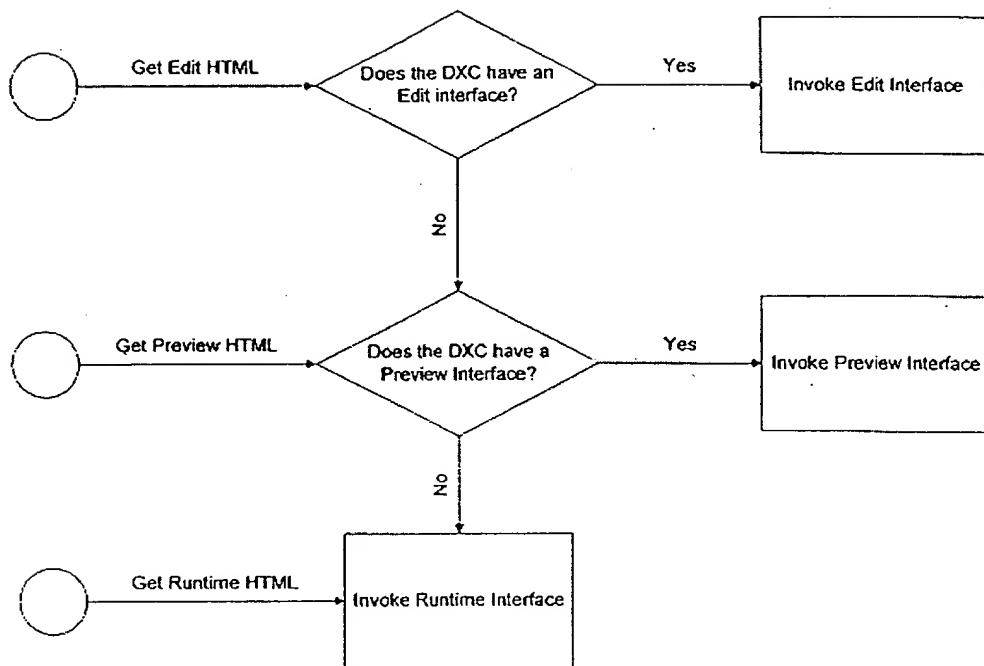


FIGURE 71

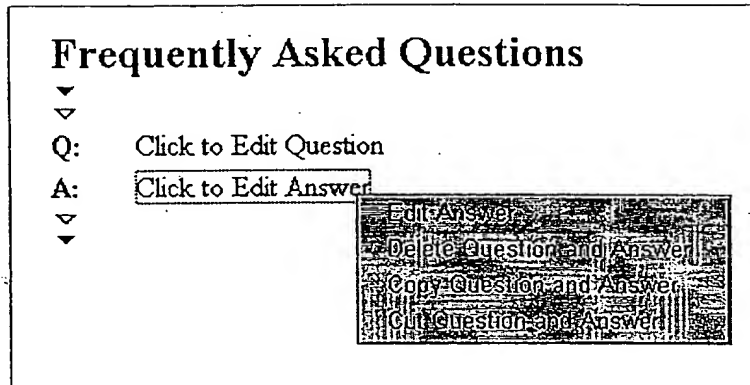
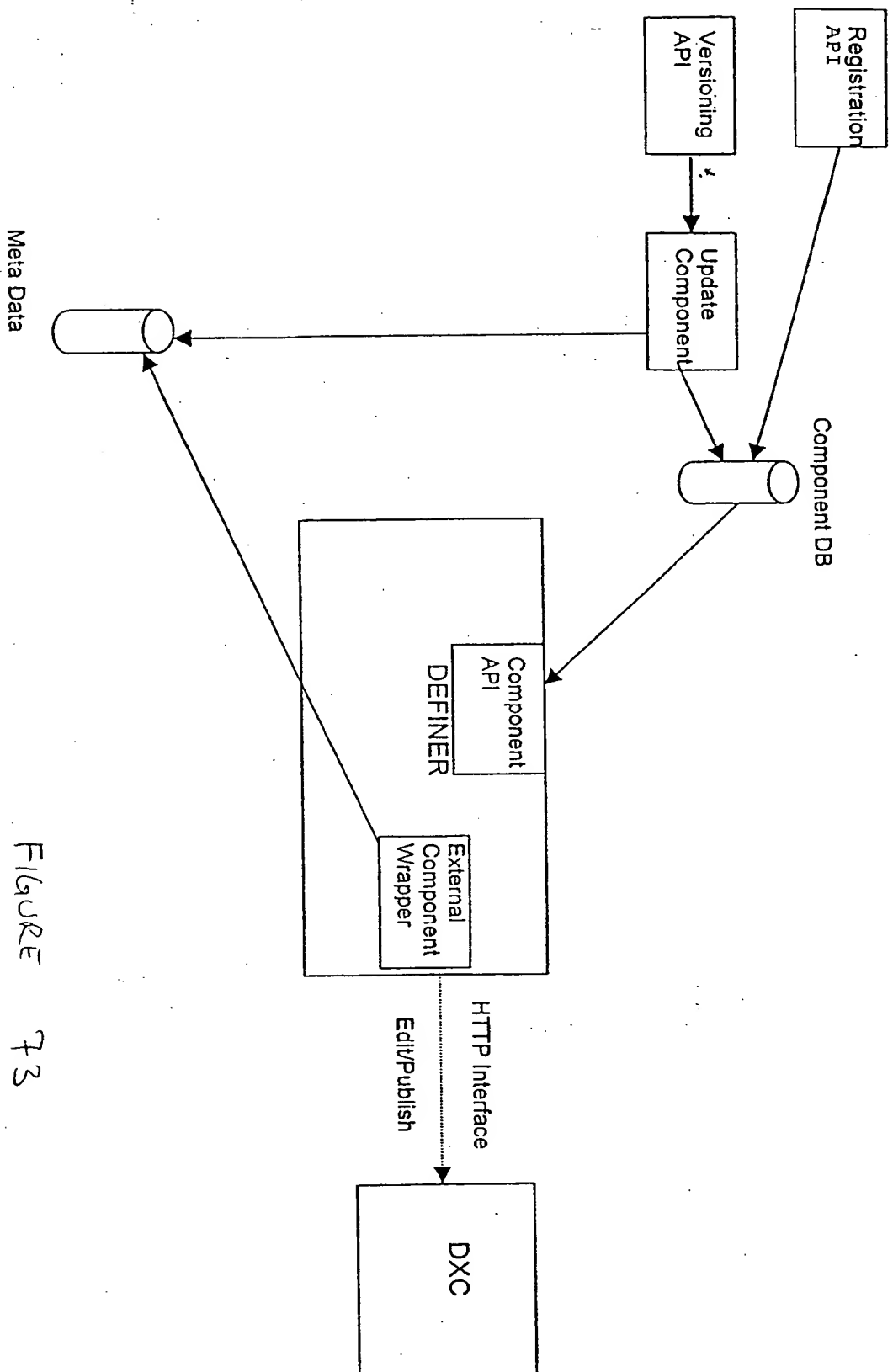


FIGURE 72



DXC Interaction at edit time

FIGURE 73

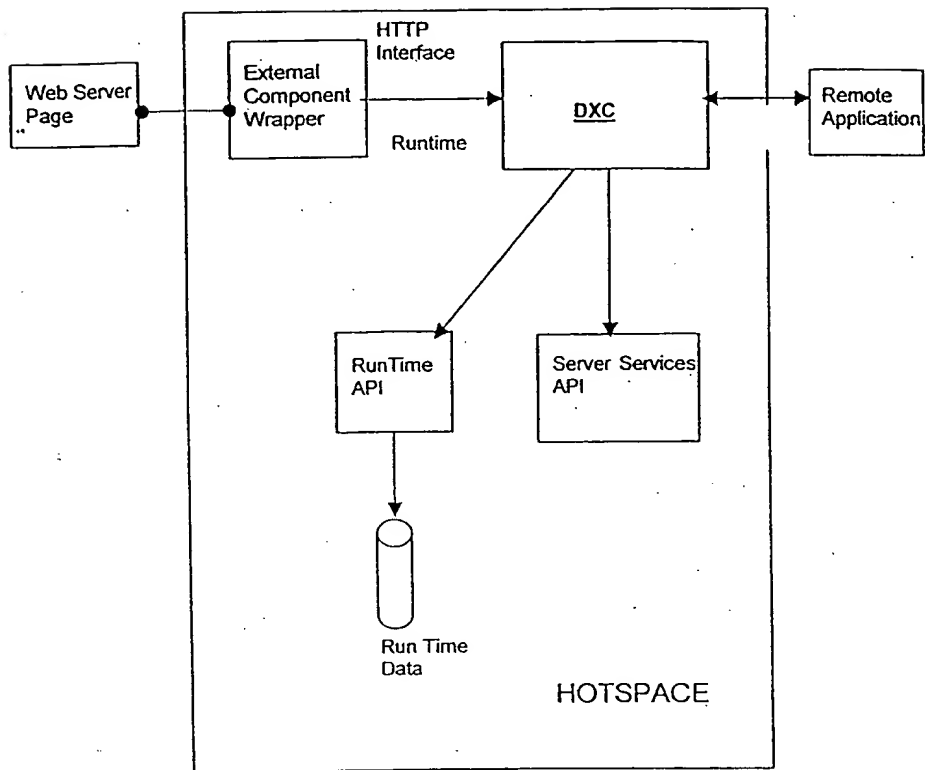


FIGURE 74

Dataflow at runtime.

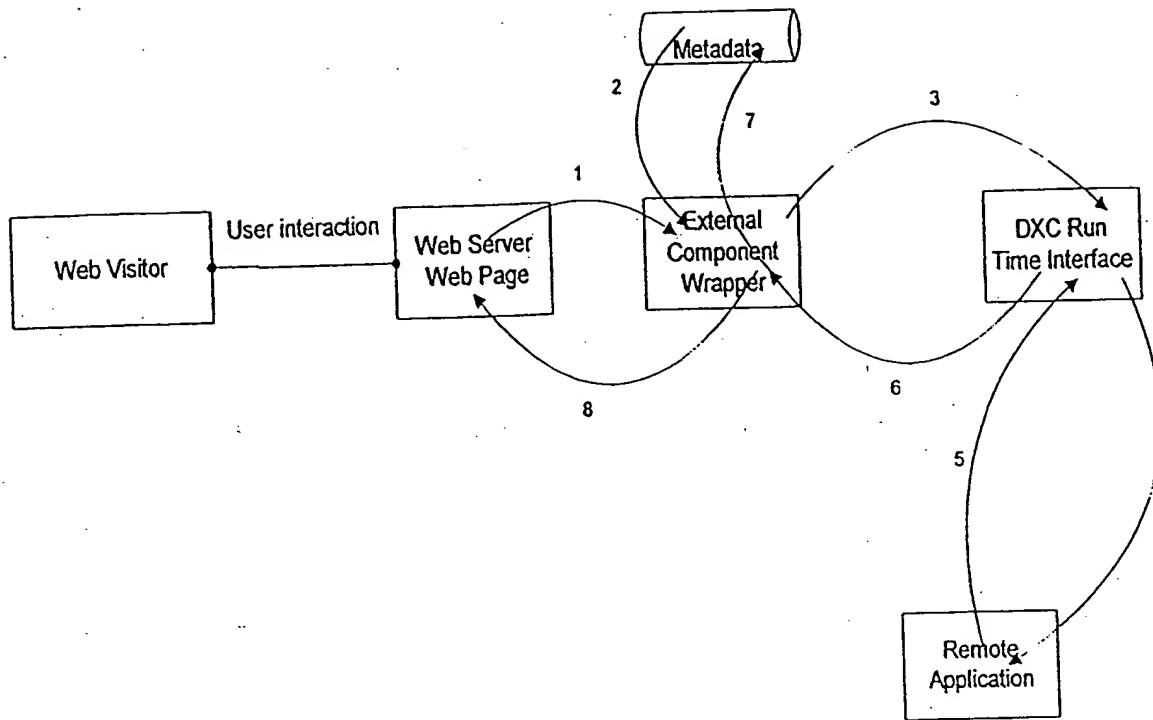


FIGURE 75



Dataflow at runtime.

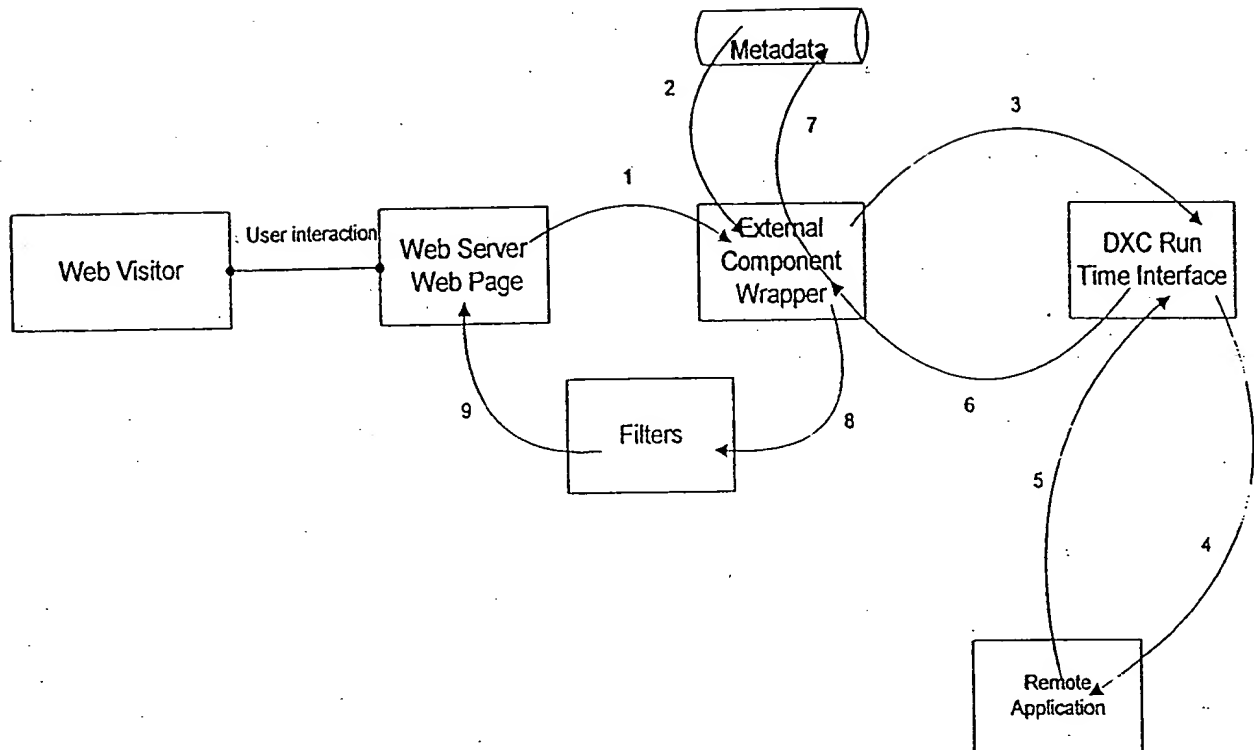


FIGURE 76

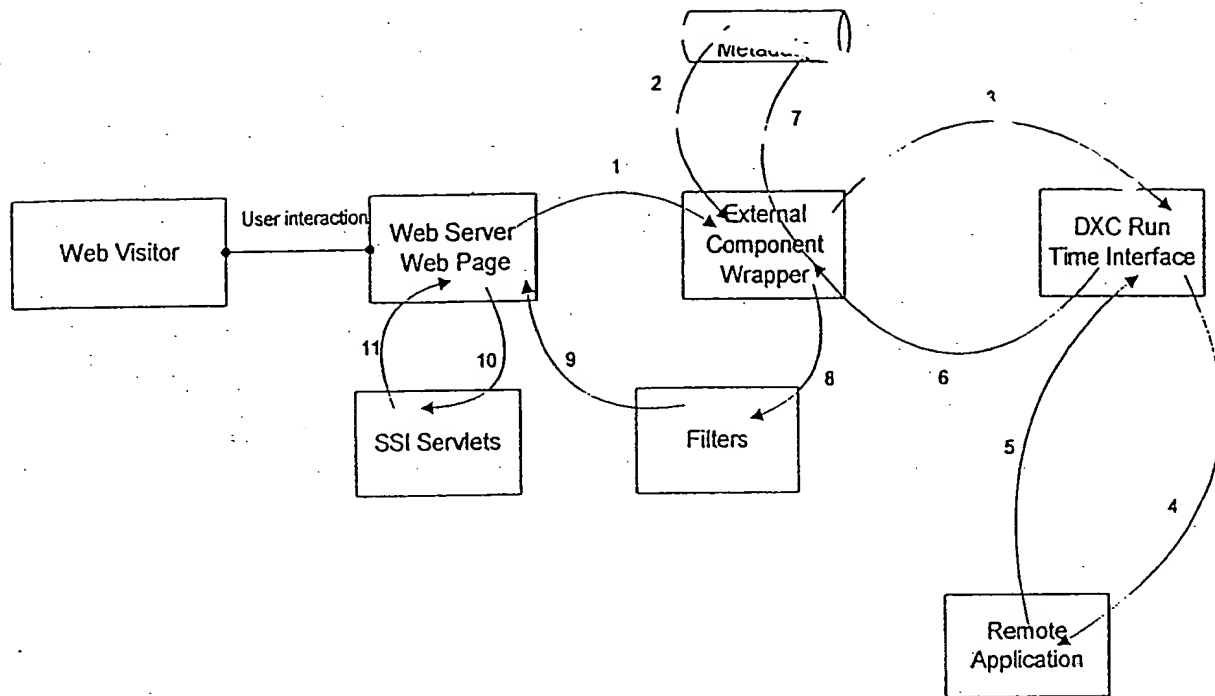


FIGURE 77

# DXC and the Billing SubSystem

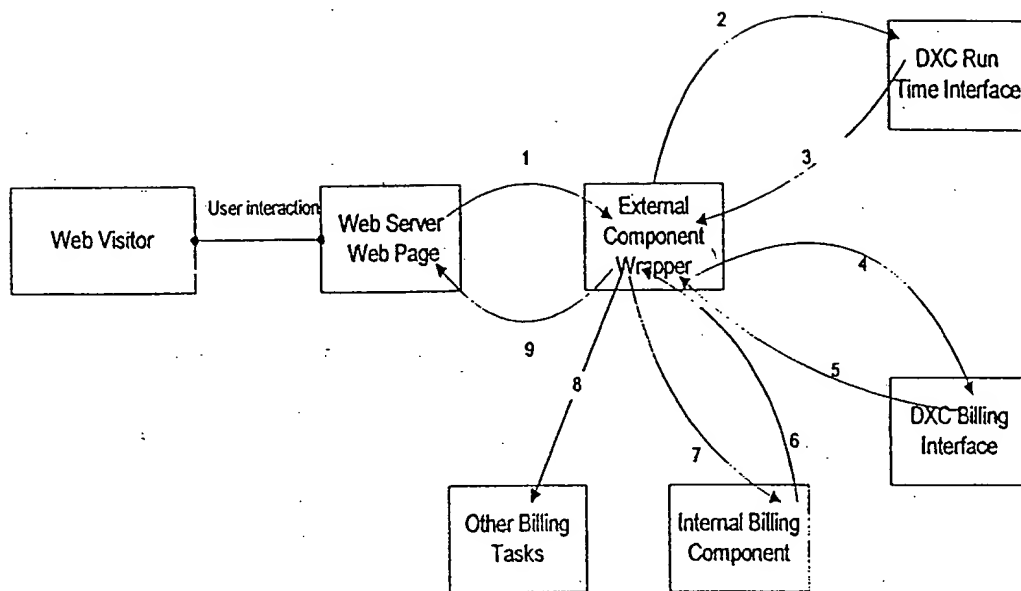


FIGURE 78

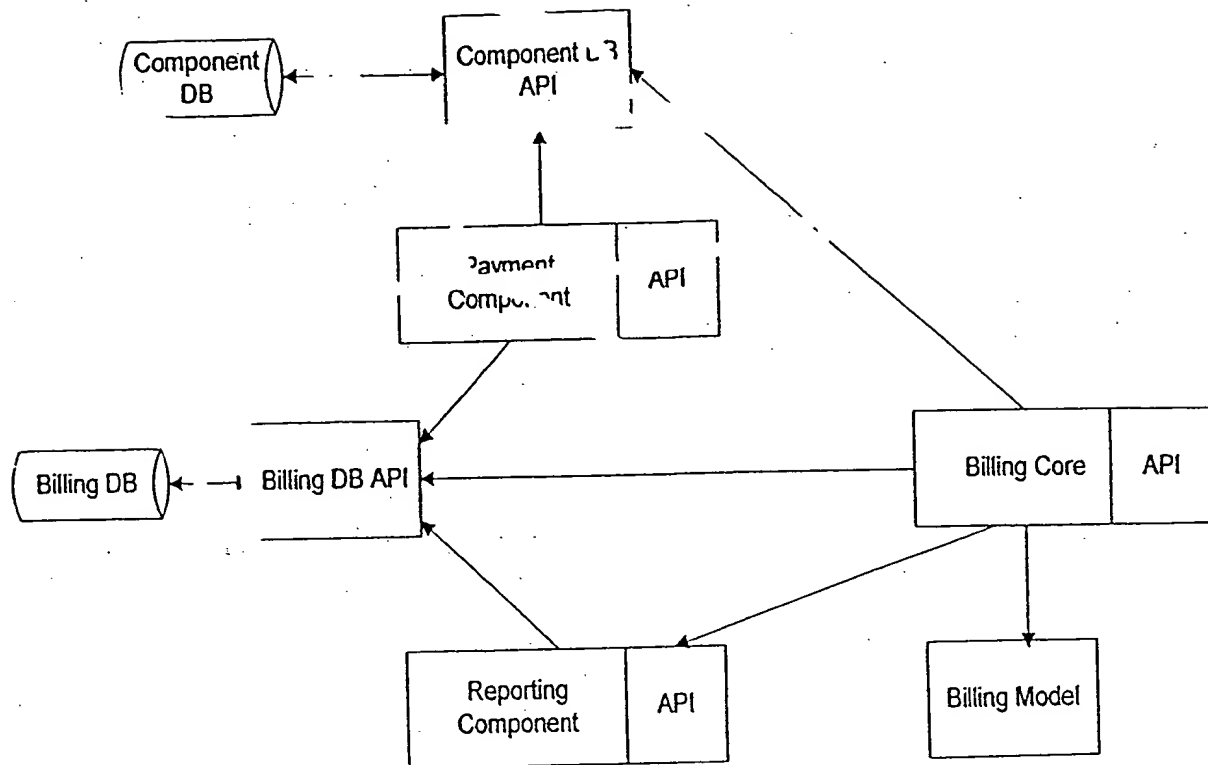


FIGURE 79